



Licensing Sub-Committee agenda

Date: Wednesday 2 November 2022

Time: 6.30 pm

Venue: Via Video Conference

Membership:

T Green (Chairman), D Town and G Wadhwa

Webcasting notice

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If you have any queries regarding this, please contact the monitoring officer at monitoringofficer@buckinghamshire.gov.uk.

Agenda Item

Page No

1 **Introductory remarks by the Chairman**

2 **Apologies for absence**

3 **Declarations of interest**

To receive any disclosure of disclosable pecuniary interests by Members relating to any items on the agenda. If any Member is uncertain as to whether an interest should be disclosed, he or she is asked if possible to contact the District Solicitor prior to the meeting.

Members are reminded that if they are declaring an interest, they should state the nature of that interest whether or not they are required to withdraw from the meeting.

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|----------|---|----------------|
| 4 | Hearing Procedure Rules
To note the hearing procedure rules and virtual licensing sub-committee procedural rules. | 3 - 10 |
| 5 | Grays Inn, The Green, Wooburn Green, HP10 0EJ
To consider an application under s.51 of the Licensing Act 2003 for a review of the premises licence in respect of Grays Inn, The Green, Wooburn Green, HP10 0EJ (report attached). | 11 - 78 |

If you would like to attend a meeting, but need extra help to do so, for example because of a disability, please contact us as early as possible, so that we can try to put the right support in place.

For further information please contact: Liz Hornby on 01494 421261 or Katherine Farooqi on 01895 837205, email democracy@buckinghamshire.gov.uk

Licensing and Regulatory Sub-Committee Virtual Procedural Rules

Procedure at Hearings before the Licensing Sub-Committee in relation to matters mainly under the Licensing Act 2003 as amended (“The 2003 Act”) **except** Interim Hearings (Summary Review of a Premises Licence) conducted pursuant to Section 53B of the Licensing Act 2003, as amended (separate Procedure).

Hearings for Gambling Premises are dealt with under the Gambling Act 2005 as amended.

Introduction

The Secretary of State for Housing, Communities and Local Government made [Regulations](#) (The Local Authorities and Police and Crime Panels (Coronavirus) (Flexibility of Local Authority Police and Crime Panel Meetings) (England and Wales) Regulations 2020) to ensure local authorities can conduct business during the current public health emergency and this legislation was passed on 4 April 2020. The Regulations will apply to local authority meetings (full council, executive, joint committee, committee or sub-committee) held before 7 May 2021 from 4 April 2020. Councils can make standing orders in respect of virtual meetings, and will not be constrained by any existing restrictions. The Licensing Act 2003 and the Licensing Act 2003 (Hearing) Regulations 2005 provide flexibility to Licensing Authorities in determining their own hearing procedures.

Administration in Relation to the Hearing

Prior written notice of the Hearing will have been given to the interested/relevant parties.

- (a) Where a party has informed the Council that they will not be attending or represented the Hearing may proceed in their absence.
- (b) Where a party has not replied to the notice, does not attend and is not represented then the Sub-Committee may proceed with the Hearing in that party’s absence or adjourn the Hearing if it is considered necessary in the public interest to do so.
- (c) If a party has indicated they will attend but does not appear, that party must inform the Council of any delay - with reasons - and in consideration thereof the Sub-Committee can decide to proceed with the Hearing or adjourn to later the same day or another time. If a party is more than 15 minutes late and has not contacted the Council with details of any delay – the Sub-Committee shall proceed with the hearing unless it is in the public interest not to do so and shall adjourn the hearing to later on the same day or another date.

If the Hearing is held in a party’s absence, the Sub-Committee will still consider the application, representation or notice made by that party.

A hearing can be dispensed with if all parties give notice that they consider a hearing unnecessary. If this is the case the application/notice will be dealt with by way of a determination.

Representations can be withdrawn by prior notice 1 working day before the Hearing or orally at the Hearing.

At the Hearing any party can be assisted or represented by any person whether or not that person is legally qualified.

Account can be taken of documentary or other information produced by a party in support of their application, representation or notice (as applicable) either 1 working day before the Hearing or - with the consent of all other parties - at the Hearing, in which case sufficient copies are required to be provided for all relevant parties. Any party wishing to call another person (other than a person representing them) to make oral representations must provide details of this to the Council within the time stated in the Notice of Hearing which the Council will serve on the Parties. At the beginning of the Hearing the Sub-Committee will consider any such requests and confirm whether permission is granted for that person to speak.

The Sub-Committee may disregard any information which is not considered relevant to the application/representation/notice and the promotion of the licensing objectives.

The purpose of a Hearing is to enable those with a right to appear to amplify their written application or representation and to test the case of their opponents. It is also to assist the Sub-Committee to gather evidence and understand the relevant issues. The parties (including other persons on their behalf) will be allowed an equal reasonable period of time to address the Hearing and ask questions. The Chairman may set a maximum period of time on how long each party may speak, progressing without undue delays and ensuring that there is a fair hearing. Where the representations made relate to the same or similar issues, a spokesperson should be appointed where possible to speak on behalf of any person who has made a written representation.

The Decision of the Licensing Sub Committee will be made after the close of the Hearing when the Chairman retires with the legal advisor and the Clerk to the Sub-committee in a private session to consider all the evidence and submissions made at the hearing.

The decision of the Sub-committee will be communicated to all parties by way of a written Decision Notice issued by Legal Services. This notice shall be issued within 7 days of the hearing and if there is to be a delay in issuing such a notice; the licensing officer will communicate with all parties. The notice will contain will be dated and set out the provisions of the Right to Appeal to the Magistrates Court.

The Sub-Committee may depart from this procedure (as varied/amended from time to time based on changes to law and practice) if it considers reasonably necessary and proportionate.

Access to Information

The Council can hold and alter the frequency and occurrence of meetings without requirement for further notice.

The new 2020 Regulations make provision for local authority members and officers, and the public, to have access to documents without attending council buildings and it will be sufficient for local authorities to publish the documents on their website. This includes notices, agendas, reports, background papers and minutes. The Proper Officer will give the requisite notice to the public of the time of the meeting, and the agenda, together with details of how to join the meeting which will be available on the website.

The obligation under the old Regulations (Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012) to supply copies of such documents in response to requests made by members of the public and on behalf of newspapers is disappplied.

The requirement in England for 5 clear days' notice to be given of principal council meetings, including annual meetings, still applies however notice can now be given on the council's website.

Time and Place of Meetings

Meetings can be held remotely, including by (but not limited to) telephone conferencing, video conferencing, live webcast, and live interactive streaming even if particular members of the public cannot access them. This Council will use Microsoft Teams to hold virtual meetings and will invite external participants to virtual meetings, if any, via email or telephone. Virtual meetings will be webcast where the Hearing is held in public via a link published on the meeting webpage.

The Constitution states that when reasonably practical, a sub-committee meeting should be held at the Council facility which is closest to the premises or issue that is the subject of the meeting. However, this requirement cannot be met during this current period.

During the Hearing

It is a requirement for such hearings that:

- a) proper notice is given, with all papers served timeously on the authority and published online;
- b) the actual parties to the hearing are able to participate;
- c) any member of the public can see or hear, albeit not participate in, the hearing.

Although held in a virtual format, Hearings dealing with new licences or variations to existing licences will follow the standard procedure. Panel Members may ask questions of any party at any time. Questions are usually taken after each person has spoken. It is helpful to undertake a document check at the start of the Hearing.

In terms of issues that may arise during the Hearing the following rules apply:-

Quorum for Meetings

The rules for quorum will still apply. This is 3 Councillors for a licensing or regulatory sub-committee. It is also considered good practice to have a reserve member, in case of interests. The constitution states that if a quorum is not present within 10 minutes of the scheduled start of the meeting or such longer time as allowed by the Chairman, the business of the meeting will be adjourned. The Chairman may allow for flexibility around the start time of the meeting where there are any technical issues.

In the event of any apparent failure of the technology the Chairman should immediately determine if the meeting is still quorate. The Chairman could adjourn for 10-15 minutes to allow the connection to be re-established. If an individual remote participation fails the Chairman may call a short adjournment. As the hearing must have 3 members present, the meeting will be reliant on the lost connection being re-established to ensure all members are present for the entire discussion in order to hear all of the facts and vote on the matter.

Only 3 members are permitted on Licensing and Regulatory Sub-Committees (LSC) for each Hearing (as per Section 9 of the Licensing Act 2003 and the Constitution Terms of Reference for the LSC). The reserve member is present in case an interest arises at the beginning of the Hearing or one of the 3 members identified as being on the LSC fails to attend the virtual meeting. It is only those 3 members who have been identified as being on the LSC for that Hearing who can ask questions of the other parties. A reserve member would not be able to participate if the technology fails for one

of the members present as whilst they would be listening they will not have taken an active role nor been included in the process/asked to see if they have any questions etc.

Attendance at meetings and webcasting

A roll call or introductions will be made at the start of the meeting to record those present. There is no requirement for councillors to sign their names on the attendance sheets when attending a virtual meeting. The Democratic Services Officer will maintain a list of attendance throughout the meeting.

To be classified as a 'member in attendance' and attend a meeting remotely, the following conditions must be satisfied;

- a) councillors must be able to hear and (where practicable) see and be heard and (where practicable) be seen by other councillors in attendance at the meeting. This full requirement also extends to members of the public attending to exercise a right to speak at the meeting.
- b) All other members of the public must as a minimum be able to hear (but if practicable be seen as well).

In practice this means that if councillors and speaking members of the public can be heard and hear each other and other members of the public not speaking can hear, this would fulfil the requirements of holding a virtual meeting.

Members of the press and public may only be excluded from a meeting in accordance with the Access to Information Rules.

The Regulations state that meetings being open to the public include access by remote means. Such access includes (but is not limited to) video conferencing, live webcast, and live interactive streaming and where a meeting is accessible to the public through such remote means the meeting is open to the public whether or not members of the public are able to attend the meeting in person. For clarity, a meeting recorded and then posted online after the event would not satisfy this requirement.

In the event that the live webcast fails and cannot be resumed the meeting will be opened and adjourned to allow for it to take place at a hearing (the date and time of which will be fixed prior to the matter being adjourned).

The people on the Teams call who are present throughout the meeting are the Members of the Sub-Committee, any officer supporting the meeting and those who have submitted valid representations, applicant and/or legal representative. The public gallery, where Members can sit and observe the meeting alongside members of the public, is the webcast version. It is important to keep numbers in the meeting (except for those allowed to be present as Members) to a minimum to enable the proper flow of the virtual meeting.

Conflicts of interest

Councillors should consider if they have an interest, and, if required, seek advice from the Monitoring Officer, or their deputy, before the meeting starts. If a Councillor appointed to a licensing hearing considers that their interest is prejudicial they should notify Democratic Services as soon as possible so that an alternative councillor can be appointed to the licensing hearing.

Where a councillor has an interest they must declare their interest and the nature of it at the start of the meeting. If the interest is 'personal' having declared a personal interest the councillor may continue to speak and vote on the item of business concerned. If the councillor has a prejudicial interest they will not be able to take part in the discussion or decision and must leave the meeting. A reserve councillor, if available, will then be called upon to serve on the hearing in their absence.

Minutes of meetings

The Minutes of meetings will be published on the website if the meeting is held in public.

Questions

Parties can ask questions of other parties in accordance with the procedure below. The Chairman can stop a party asking questions if they feel the questions are unnecessary. Parties are expected to treat other parties with respect and any form of harassment or excessive questioning will not be tolerated. In such cases the Chairman will ask the party to discontinue that type of questioning. The Chairman can require any person (including any of the parties) who is disrupting the proceedings to leave the Hearing.

Order of business (as normal)

1. The Chairman will open the Hearing and start the introductions of the Sub-Committee and Officers and ask each party to introduce themselves. The Chairman will confirm that if a party is not present their representations/application will have been read and will be considered in reaching the decision.
2. The Chairman will address any interest arising under the Code of Conduct.
3. The Chairman will consider any submitted requests from a party for permission for another person to appear at the virtual Hearing and any other procedural matters. If necessary, the sub-committee will retire to deliberate before making a decision.
4. If all parties present confirm that they have seen and understand the procedure to be followed at the virtual Hearing and agree they are ready to proceed then the Hearing **shall commence as set out from para 9 below**.
5. The Chairman will remind everyone that the purpose of the virtual Hearing should be borne in mind at all times i.e.
 - to enable those with a right to appear at the virtual meeting to advance their point of view and concerns and to test the case of their opponents and
 - to assist the Sub-Committee to gather evidence and understand the relevant issues.
6. The Chairman will confirm what advance papers have been received and that these have been read and therefore there is no need to repeat these matters.
7. The Chairman will make clear that parties should only address the Sub-Committee in relation to matters previously raised/submitted. Late evidence to be submitted at the Hearing will only be considered by the Licensing Sub-Committee with the consent of all parties present.

8. The Chairman will then outline the procedure to be followed by reading out the order of oral presentations unless all parties present have confirmed that they have seen and understood the procedure and are ready to proceed with the virtual Hearing.
9. The Chairman will ask the Applicant whether they wish to make any amendments to their application with a view to addressing issues raised by the representations.
10. Order of oral presentations:-
 - a. The Licensing Officer will present their report outlining the details of the application/notice and representations received.
 - b. Any party may question the Licensing Officer.
 - c. The Members may question the Licensing Officer.
 - d. The Applicant will present their case and call their witnesses
 - e. Any other party may question the Applicant. Any party includes any responsible body.
 - f. The Members may question the Applicant
 - g. Each Interested Party will present their case in turn and call their witnesses.
 - h. Any other party may question the Interested Party.
 - i. The Members may question the Interested Parties.
 - j. The Licensing Officer may question the Interested Parties.

Once they have made their representations under the requirements of the constitution they will need to switch off their microphone and not participate any further in the meeting unless they are asking any questions or wish to sum up. No speaking is timed.

11. Before moving onto the next party at any time during the procedure above, the Chairman will check there are no further points the current party wishes to make or any further questions that need to be put to that party.
12. There may be a discussion at the hearing, on a without prejudice basis, where each party will be asked to address/give their views on any proposed conditions and suggest any other appropriate conditions to assist the Sub-Committee. Any agreed conditions may be incorporated into the Decision Notice if the application is successful. However, the Sub-Committee to determine any final conditions that will apply to the licence.
13. Each party will be invited to make closing submission in the order as set out in paragraph 10.
14. The Chairman will then close the Hearing and the Sub-Committee will meet (privately) virtually together with the Clerk and the Sub-Committee Legal Advisor for the matter to be determined.
15. The Sub-Committee will come to a decision which will be sent to the Applicant and all other parties' who submitted relevant representations within the time limits set out in this procedure and Regulations together with details of the right of appeal.

When can the Chairman be interrupted?

There are circumstances allowed for in the Constitution where the Chairman can be interrupted such as:-

- Technology is not working effectively

- Officer needs to provide advice
- Point of order or personal explanation

or any other area where the Constitution or Chairman allows.

Disturbance during proceedings

The Constitution states that if anyone interrupts proceedings the Chairman will warn the person concerned and if they continue to interrupt the Chairman will order their removal from the virtual meeting room. There may be circumstances where the person needs to be removed immediately, for example if they are being inappropriate, and the Chairman can do this by muting their microphone. If there is a general disturbance making orderly business impossible, the Chairman may adjourn the meeting for as long as they consider necessary.

Adjournments

People will remain on the call with mics muted and cameras off until the meeting starts again. The Chairman may also want to consider having a comfort (screen) break for longer meetings. If there is a problem with the technology the Chairman should pause the meeting until that issue has been resolved. However, this does not stop a meeting going ahead because a person does not have access to the required technology in the first place. If technology fails for a wholly remote meeting, and the meeting is no longer open to the public, any decisions made could be challenged as unlawful which renders the whole meeting incapable of proceeding and therefore the Chairman should adjourn until the remote meeting can be restored within a reasonable period, or at a time and date fixed by the Chairman. Any interested party eligible to speak who attends to exercise their right to speak and is unable to do so renders only their item incapable of proceeding unless they are happy to submit their comments through a written representation.

The Council will try and achieve the best possible outcome.

Deliberations and Exclusion of the Press and the Public

Under Regulation 14 of the Licensing Act 2003 (Hearings) Regulations 2005 the licensing authority may exclude the public from all or part of the hearing where it considers that the public interest in doing so outweighs the public interest in the Hearing or part of that Hearing taking place in public. In addition there may be information in the agenda pack pertaining to the hearing be exempt from publication or discussion in public under Schedule 12A of The Local Government Act 1972 as amended. In these circumstances the public will be excluded from part or the whole of the Hearing as appropriate.

At the conclusion of the Hearing, the Sub-Committee together with the Democratic Services Officer and Legal Advisor, will remain in a private virtual meeting in order to deliberate on the decision. Interested parties will then be notified of the outcome of the hearing in writing after the meeting in accordance with required timescales.

Each Member in remote attendance must ensure and verbally declare that there are no other persons present who are not entitled to be (either hearing or seeing) consideration of such items, and/or recording the proceedings.

The Sub-Committee may depart from this procedure (as varied/amended from time to time based on changes to law and practice) if it considers it necessary and/or equitable to do so.

NOTE

IN PRODUCING THIS PROCEDURE, THE FOLLOWING HAVE BEEN CONSIDERED: -

- Licensing Act 2003 *as amended* - and Explanatory Notes
- National Guidance
- The Licensing Act 2003 (Hearings) Regulations 2005 as amended
- The Human Rights Act 1998.
- Local Government Act 1972 as amended.
- The Local Authorities and Police and Crime Panels (Coronavirus) (Flexibility of Local Authority Police and Crime Panel Meetings) (England and Wales) Regulations 2020

SUBJECT:	APPLICATION FOR A REVIEW OF A PREMISES LICENCE at: Grays Inn, The Green, Wooburn Green, HP10 0EJ
REPORT OF:	Application under section 51, Licensing Act 2003
Responsible Officer	Brian Whittall – Licensing Officer
Report Author	Brian Whittall – Licensing Officer
Ward/s Affected	W043 - The Wooburns, Bourne End & Hedsor

1. Purpose of Report

To provide Members with information to enable the determination of an application for a Review of a Premises Licence.

The Application has been submitted by Mr Timothy Blewett of Grove Cottage, 25 The Green Wooburn Green, HP10 0EJ (“the applicant”) in respect of ‘Gray’s Inn, The Green, Wooburn Green, HP10 0EJ (“the premises”).

2. Background

The premises is located around The Green in Wooburn village, is located in a residential conservation area and has been a licensed public house for over 100 years. The premises were granted a premises licence during the transitional period in 2005. In parallel an application was made to vary the times for licensable activities. No objections were received to the variation application from any responsible authority of any other person. The times and conditions attached to the licence remain as granted, **Appendix 1**.

An application to transfer the premises licence to the current holder, Richard Alan Potyka of Clayfield House, Whitepit Lane, Wooburn Green, Bucks, HP10 0HR (“the licence holder”) was submitted in November 2009. The current Designated Premises Supervisor (DPS), Mr Graham George Wilson was appointed to the licence in September 2019.

There is no record of any Temporary Event Notices (TEN) having been issued to the premises since the transition to the Licensing Act 2005 in 2005.

A valid application to review the Premises Licence was made on the 20th June 2022 on the grounds of preventing a public nuisance. The application can be found marked **Appendix 2**.

The plan attached to the Premises Licence can be found marked, **Appendix 3**.

The location of the premises can be found, **Appendix 4**.

3. Relevant Representations

3.1 Responsible Authorities:

3.1.1 **The Chief Officer of Police:** No objection received from the police to the application

3.1.2 **The Fire and Rescue Authority:** No Response received: No comment

3.1.3 **The Local Planning Authority (Head of Sustainable Development):** No Response received: No comment

3.1.4 **The Local Environmental Health Authority (Head of Environmental Health):** Representation received on the grounds of preventing a public nuisance, **Appendix 5**

3.1.5 **Weights and Measures Authority (Trading Standards Officer):**
No response received. No comment

3.1.6 **The Safeguarding and Child Protection Unit:**
No response received. No comment

3.1.7 **The Licensing Authority:**
No response received. No comment

3.1.8 Six responses were received from **Any Other Person**, are marked **Appendix 6**.

3.2 The licensing authority has complied with the requirement to advertise the application in accordance with the regulations both at the premises and at the council offices in High Wycombe.

4. Relevant Policy Considerations:

4.1 Regard must be given to the Council's Statement of Licensing Policy (published 4th March 2022) when determining this application. Of particular relevance (but not limited to) are the sections relating to large events (page 46-47) and the Council's approach to preventing a public nuisance (page 35).

4.3 In relation to the prevention of a public nuisance licensing objective, section 3.36, the Licensing Authority will consider whether the measures proposed to deal with the potential for public nuisance having regard to all circumstances of the application, are adequate. Much weight will be placed on recommendations made by Environmental Health Officers in terms of preventing public nuisance.

4.4 Regard must also be had to the national Guidance issued by the Home Office under Section 182 of the Licensing Act 2003, as amended.

In relation to Prevention of Public Nuisance the Statutory Guidance states:

- 2.15 The 2003 Act enables licensing authorities and responsible authorities, through representations, to consider what constitutes public nuisance and what is appropriate to prevent it in terms of conditions attached to specific premises licences and club premises certificates. It is therefore important that in considering the promotion of this licensing objective, licensing authorities and responsible authorities focus on the effect of the licensable activities at the specific premises on persons living and working (including those carrying on business) in the area around the premises which may be disproportionate and unreasonable. The issues will mainly concern noise nuisance, light pollution, noxious smells and litter.
- 2.16 Public nuisance is given a statutory meaning in many pieces of legislation. It is however not narrowly defined in the 2003 Act and retains its broad common law meaning. It may include in appropriate circumstances the reduction of the living and working amenity and environment of other persons living and working in the area of the licensed premises. Public nuisance may also arise as a result of the adverse effects of artificial light, dust, odour and insects or where its effect is prejudicial to health.
- 2.17 Conditions relating to noise nuisance will usually concern steps appropriate to control the levels of noise emanating from premises. Any conditions appropriate to promote the prevention of public nuisance should be tailored to the type, nature and characteristics of the specific premises and its licensable activities. Licensing authorities should avoid inappropriate or disproportionate measures that could deter events that are valuable to the community, such as live music.
- 2.18 As with all conditions, those relating to noise nuisance may not be appropriate in certain circumstances where provisions in other legislation adequately protect those living in the area of the premises. But as stated earlier in this Guidance, the approach of licensing authorities and responsible authorities should be one of prevention and when their powers are engaged, licensing authorities should be aware of the fact that other legislation may not adequately cover concerns raised in relevant representations and additional conditions may be appropriate.
- 2.19 Where applications have given rise to representations, any appropriate conditions should normally focus on the most sensitive periods. In certain circumstances, conditions relating to noise emanating from the premises may also be appropriate to address any disturbance anticipated as customers enter and leave.
- 2.21 Beyond the immediate area surrounding the premises, these are matters for the personal responsibility of individuals under the law. An individual who engages in anti-social behaviour is accountable in their own right. However, it would be perfectly reasonable for a licensing authority to impose a condition, following relevant representations, that requires the licence holder or club to place signs at the exits from the building encouraging patrons to be quiet until they leave the area, or that, if they wish to smoke, to do so at designated places on the premises instead of outside, and to respect the rights of people living nearby to a peaceful night.

5. Resources, Risk and Other Implications

5.1 **Resource:** The only resource implications to date have been officer time however if the applicant or persons making relevant representations appeal against the decision of the Licensing Sub-Committee this would result in legal fees to defend the appeal and further costs. In the event of a successful appeal the Council may also have to pay the applicant/other party's costs.

Human Rights:

5.2. The Panel should consider its responsibilities under the Human Rights Act when considering the fair balance between the interests of the applicant and the rights of local residents. Any decision taken must be appropriate and proportionate to the objective being pursued. In particular, the following should be taken into consideration: Article 6 - the right to a fair hearing Article 8 - respect for private and family life Article 1, First Protocol - peaceful enjoyment of possessions (which can include the possession of a licence).

5.3. Interference with these rights is acceptable within the terms of the Human Rights Act 1998 if it safeguards the rights of others, is legitimate, proportionate and balanced in that there is a need to find a fair balance between the protection of individual rights and the interests of the community at large – other than rights under Article 6 and 14 which are absolute rights and cannot be interfered with.

5.4. Therefore, if Members refuse to grant the application for a new Premises Licence in whole or part or grant it subject to conditions, this will be a breach of the rights of the Applicant unless such refusal (in full or part) is, and/or the conditions imposed are, appropriate, proportionate and can be justified, on balance, by being outweighed by the rights of the community at large to peaceful enjoyment of their property/possessions. Any restriction placed upon the Premises Licence must not go beyond what is strictly necessary to achieve its legitimate purpose in order to mitigate the interference with the community at large's enjoyment of their property/possessions.

5.5. By taking into consideration all the material considerations relating to this application and balancing the interests/rights of all parties involved it is considered that the Licensing Sub-Committee's decision will be both proportionate and justified having had regard to the Human Rights Act 1998.

5.6 The Equality Act 2010, including the Council's Public Sector Equality Duty, must be taken into account when making decisions in relation to licensing applications.

6. Determination by the Licensing Sub-Committee

6.1 The Sub Committee is obliged to determine applications in the light of the above and any other material considerations with a view to promoting the four licensing objectives. Which are:

- The prevention of crime and disorder
- Public safety
- Prevention of public nuisance
- Protection of children from harm

Regard must also be had to the Council’s Licensing Policy, Home Office Guidance issued under Section 182 of the Licensing Act 2003, as amended, relevant representations received and the evidence presented at the Hearing.

6.2 Each application must be considered on its own merits and any conditions attached to premises licences must be tailored to the individual style and characteristics of the premises and events concerned. This is essential to avoid the imposition of disproportionate and overly burdensome conditions on premises. Standardised conditions should be avoided and indeed may be unlawful where they cannot be shown to promote the licensing objectives in any individual case.

6.3 The Sub-Committee must avoid duplication of other legal requirements and should only impose conditions on a premises licence which are appropriate and proportionate for the promotion of the licensing objectives and where additional and/or supplementary measures are required in order to promote the licensing objectives.

6.4 The following options are available to the Licensing Sub Committee in determining the application:

- (a) modify the conditions of the licence;
- (b) exclude a licensable activity from the scope of the licence;
- (c) remove the designated premises supervisor;
- (d) suspend the licence for a period not exceeding three months;
- (e) revoke the licence.
- (f) take no further action or take informal action

6.5 The Sub-Committee is asked to note that it may not reject the whole or part of the application or attach conditions - merely because it considers it desirable to do so. It must actually be **appropriate and proportionate** in order to promote the 4 licensing objectives and be in response to the representations received and full reasons must be given for the Sub-Committees decision.

Informative/s -

Officer Contact:	Brian Whittall (01494 421 346) – email address: brian.whittall@buckinghamshire.go.uk
Background Papers:	Application Ref 22/00550/LAREV Licensing Act 2003, as amended Licensing Policy – As adopted March 2022. Home Office Guidance issued under Section 182 of the Licensing Act 2003, as amended.

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Licensing Act 2003 Premises Licence

Reference Number

19/02093/LAPRED

Premises Licence Number

0116/PREM

Postal address of premises, or if none, ordnance survey map reference or description, including Post Town, Post Code

Grays Inn
24 The Green
Wooburn Green
High Wycombe
Buckinghamshire
HP10 0EJ

Telephone number

01628 819469

Licensable activities authorised by the licence

Sale by Retail of Alcohol Performance of Live Music
Playing of Recorded Music
Provision of facilities for other unspecified entertainment falling within the Act
All licensable activities are restricted to internal areas

Times the licence authorises the carrying out of licensable activities

All licensable activities authorised by the licence are permitted at the following times:

Monday - Thursday	11:00 - 00:00
Friday - Saturday	11:00 - 01:00
Sunday	12:00 - 22:30
May Bank Holiday (Friday – Saturday)	additional hour
Spring / Whitsun Bank Holiday (Friday – Saturday)	additional hour
August Bank Holiday (Friday – Saturday)	additional hour
Easter Bank Holiday (Thursday – Sunday)	additional hour
Christmas Eve, Boxing Day, St. Patrick's Day, St. George's Day	additional hour
On New Year's Eve from the end of permitted hours on New Year's Eve to the start of permitted hours on the following day	

The opening hours of the premises

Monday - Thursday	11:00 - 00:30
Friday - Saturday	11:00 - 01:30
Sunday	12:00 - 23:00

May Bank Holiday (Friday – Saturday)	additional hour
Spring / Whitsun Bank Holiday (Friday – Saturday)	additional hour
August Bank Holiday (Friday – Saturday)	additional hour
Easter Bank Holiday (Thursday – Sunday)	additional hour
Christmas Eve, Boxing Day, St. Patrick’s Day, St George’s Day	additional hour

On New Year's Eve from the end of permitted hours on New Year's Eve to the start of permitted hours on the following day

Where the licence authorises supplies of alcohol whether these are on and / or off supplies

The Licence authorises the supply of alcohol consumption both on and off the premises

Name, (registered) address and telephone number of premises licence holder

Richard Alan Potyka
Clayfield House
Whitepit Lane
Wooburn Green
High Wycombe
Bucks
HP10 0HR
Tel: 01628 528181

Registered number of holder, for example company number, charity number (where applicable)

N/A

Name, address of designated premises supervisor where the premises licence authorises the supply of alcohol

Graham George Wilson
16 Bakers Orchard
Wooburn Green
Buckinghamshire
HP10 0LS

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises the supply of alcohol

Ref: 19/02365/PERSON

Issued by: Wycombe District Council

Date: 25th September 2019



Signed:

Authorised Officer

Annex 1 – Mandatory conditions

For the purposes of this schedule;

"the Act" means the Licensing Act 2003;

"Anti-Social Behaviour" has the meaning given in section 36 of the Anti-social Behaviour Act 2003;

"Disability" has the meaning given in section 1 of the Disability Discrimination Act 1995;

"Relevant Premises" has the meaning given in paragraphs (a) and (b) of the definition in section 159 of the Act;

"Responsible Person" has the meaning given in paragraphs (a) and (b) of the definition in section 153(4) of the Act (the relevant parts of which are attached to this licence)

Mandatory Condition – s19 of the Licensing Act 2003

No supply of alcohol may be made under the premises licence:

- (a) at a time when there is no designated premises supervisor in respect of the premises licence, or
- (b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.

Every supply of alcohol under the premises licence must be made authorised by a person who holds a personal licence

MANDATORY CONDITIONS SPECIFIED BY THE LICENSING ACT 2003 (MANDATORY LICENSING CONDITIONS) ORDER 2010 AS AMENDED BY THE LICENSING ACT 2003 (MANDATORY LICENSING CONDITIONS)(AMENDMENT) ORDER 2014:

Mandatory Condition 1

(1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—

(a) games or other activities which require or encourage, or are designed to require or encourage, individuals to—

(i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or

(ii) drink as much alcohol as possible (whether within a time limit or otherwise);

(b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;

(c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;

(d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;

(e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability)

Mandatory Condition 2

The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

Mandatory Condition 3

(1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol

- (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy
- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
- (a) a holographic mark, or
 - (b) an ultraviolet feature

Mandatory Condition 4

The responsible person must ensure that—

(a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—

- (i) beer or cider: ½ pint;
- (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
- (iii) still wine in a glass: 125 ml;

(b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

(c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.”

MANDATORY CONDITIONS SPECIFIED BY THE LICENSING ACT 2013 (MANDATORY CONDITIONS) ORDER 2014:

Mandatory Condition 5

1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price

2. For the purposes of the condition set out in paragraph 1—

- (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
- (b) "permitted price" is the price found by applying the formula—

$$P = D + (D \times V)$$

where—

- (i) P is the permitted price,
 - (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
 - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence—
- (i) the holder of the premises licence,
 - (ii) the designated premises supervisor (if any) in respect of such a licence, or
 - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994

3. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny

4.—(1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day

Annex 2 – Conditions consistent with the Operating Schedule

General

- During the 30-minute drinking up time, patrons will be permitted full access to the toilet facilities on the premises.

Prevention of crime and disorder

- The external area of the premises are fully illuminated during the hours of darkness
- Bottles and glassware may not be removed from the premises except for service to customers in the established outside drinking areas

Prevention of public nuisance

- All doors and windows are firmly closed during regulated except for the immediate access and egress of customers and staff
- Prominent and legible signs are located adjacent to each exit door requesting patrons to leave quietly

Protection of children from harm

- Persons under 18 years of age are only allowed onto the premises, including the beer garden, when accompanied by an adult.
- Persons under 18 years of age are not permitted on the premises after 21:00.
- The gaming machine is located next to the service hatch and is constantly supervised.
- There is no nudity or adult entertainment permitted within these premises.

Annex 3 – Conditions attached after a hearing by the licensing authority

None

Annex 4 – Plans

See plan ref: 07/00618/LAPREV

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Buckinghamshire Council

Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form.
 If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary. You may wish to keep a copy of the completed form for your records.

I Timothy Blewett

(Insert name of applicant)

apply for the review of a premises licence under section 51 / apply for the review of a club premises certificate under section 87 of the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable)

Part 1 – Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description Gray's Inn 24 The Green Wooburn Green High Wycombe Bucks HP10 0EJ	
Post town High Wycombe	Post code (if known) HP10 0EJ

Name of premises licence holder or club holding club premises certificate (if known) Mr Richard Alan Potyka

Number of premises licence or club premises certificate (if known)

Part 2 - Applicant details

I am

Please tick ✓ yes

- 1) an individual, body or business which is not a responsible authority (please read guidance note 1, and complete (A) or (B) below)
- 2) a responsible authority (please complete (C) below)
- 3) a member of the club to which this application relates (please complete (A) below)

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Please tick ✓ yes

Mr Mrs Miss Ms Other title
(for example, Rev)

Surname

Blewett

First names

Timothy Edmund

I am 18 years old or over

Please tick ✓ yes

Current postal address if different from premises address

Wooburn Green

Post town

High Wycombe

Post Code

HP10

Daytime contact telephone number

E-mail address (optional)

(B) DETAILS OF OTHER APPLICANT

<p>Wooburn Green HP10</p>
<p>Telephone number (if any)</p> <p></p>
<p>E-mail address (optional)</p> <p></p>

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Telephone number (if any)
E-mail address (optional)

This application to review relates to the following licensing objective(s)

- 1) the prevention of crime and disorder
- 2) public safety
- 3) the prevention of public nuisance
- 4) the protection of children from harm

Please tick one or more boxes ✓

-
-
-
-

Please state the ground(s) for review (please read guidance note 2)

The prevention of public nuisance.

Please provide as much information as possible to support the application (please read guidance note 3)

It is my belief that the current licence is out of date to the current buildings and usage.

I would like the licence to be reviewed to take into consideration the amenities and rights of local residents.

There are three main issues of concern. Sound, smell, and antisocial behaviour.

Sounds such as amplified music inside and outside areas with outside speakers. This stops the enjoyment of both our homes and our gardens.

Smell from commercial kitchen operating with open windows and doors. This stops the enjoyment of both our homes and gardens.

Anti-social behaviour including beer cans, and stones being thrown from premises on to neighbours' property. Late night cheering and singing in both the back and front areas. Even after pub is supposedly closed.

The neighbours and I have attempted to work with both the council and the dps of the property to solve these various issues but unfortunately have found these cannot be resolved.

I would seek to have the licence updated to reflect a modern pub, in line with other such venues in the area.

The local residents and I are happy to give any evidence required.

Please tick ✓ yes

Have you made an application for review relating to the premises before

If yes please state the date of that application

Day	Month	Year
<input type="text"/>	<input type="text"/>	<input type="text"/>

If you have made representations before relating to the premises please state what they were and when you made them

Please tick ✓

yes

- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate
- I understand that if I do not comply with the above requirements my application will be rejected

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

Part 3 – Signatures (please read guidance note 4)

Signature of applicant or applicant’s solicitor or other duly authorised agent (please read guidance note 5). **If signing on behalf of the applicant please state in what capacity.**

Signature

.....

Date **20/06/2022**

.....

Capacity **Neighbour**

.....

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 6) Tim Blewett [REDACTED] Wooburn Green	
Post town High Wycombe	Post Code Bucks
Telephone number (if any) [REDACTED]	
If you would prefer us to correspond with you using an e-mail address your e-mail address (optional)	

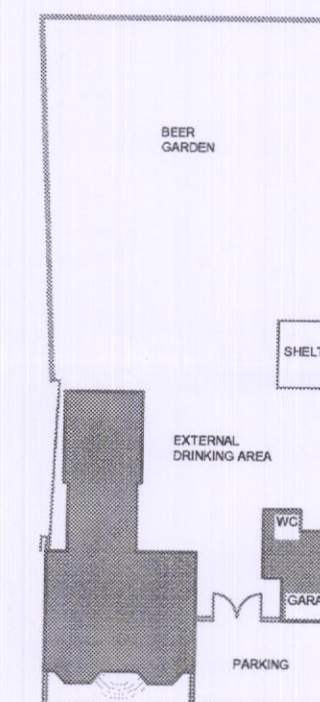
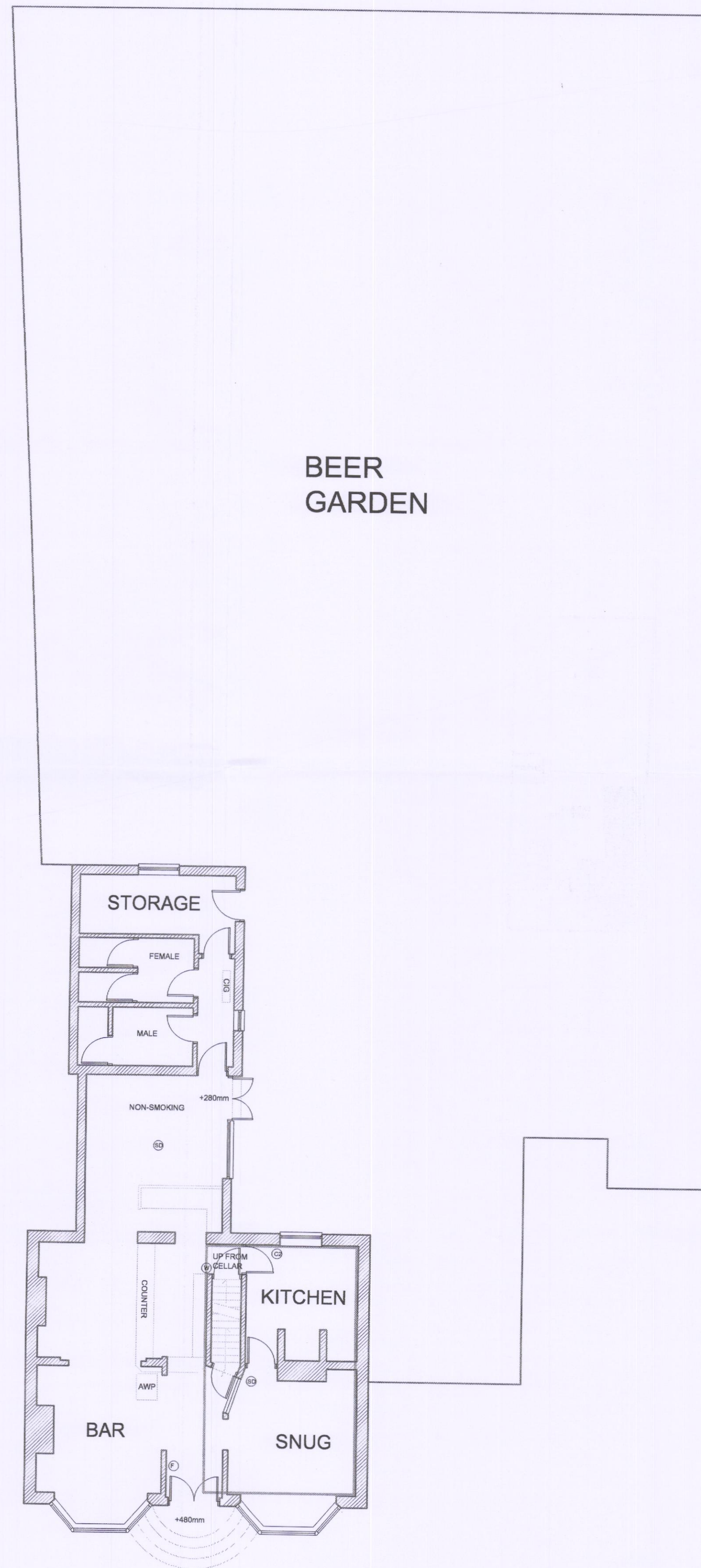
Notes for Guidance

1. A responsible authority includes the local police, fire and rescue authority and other statutory bodies which exercise specific functions in the local area.
2. The ground(s) for review must be based on one of the licensing objectives.
3. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
4. The application form must be signed.
5. An applicant’s agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
6. This is the address which we shall use to correspond with you about this application.

KEY

- ⊕ SMOKE DETECTOR
- ⊖ WATER EXTINGUISHER
- ⊙ FOAM EXTINGUISHER
- ⊗ CO2 EXTINGUISHER
- ☐ CIGARETTE VENDING MACHINE

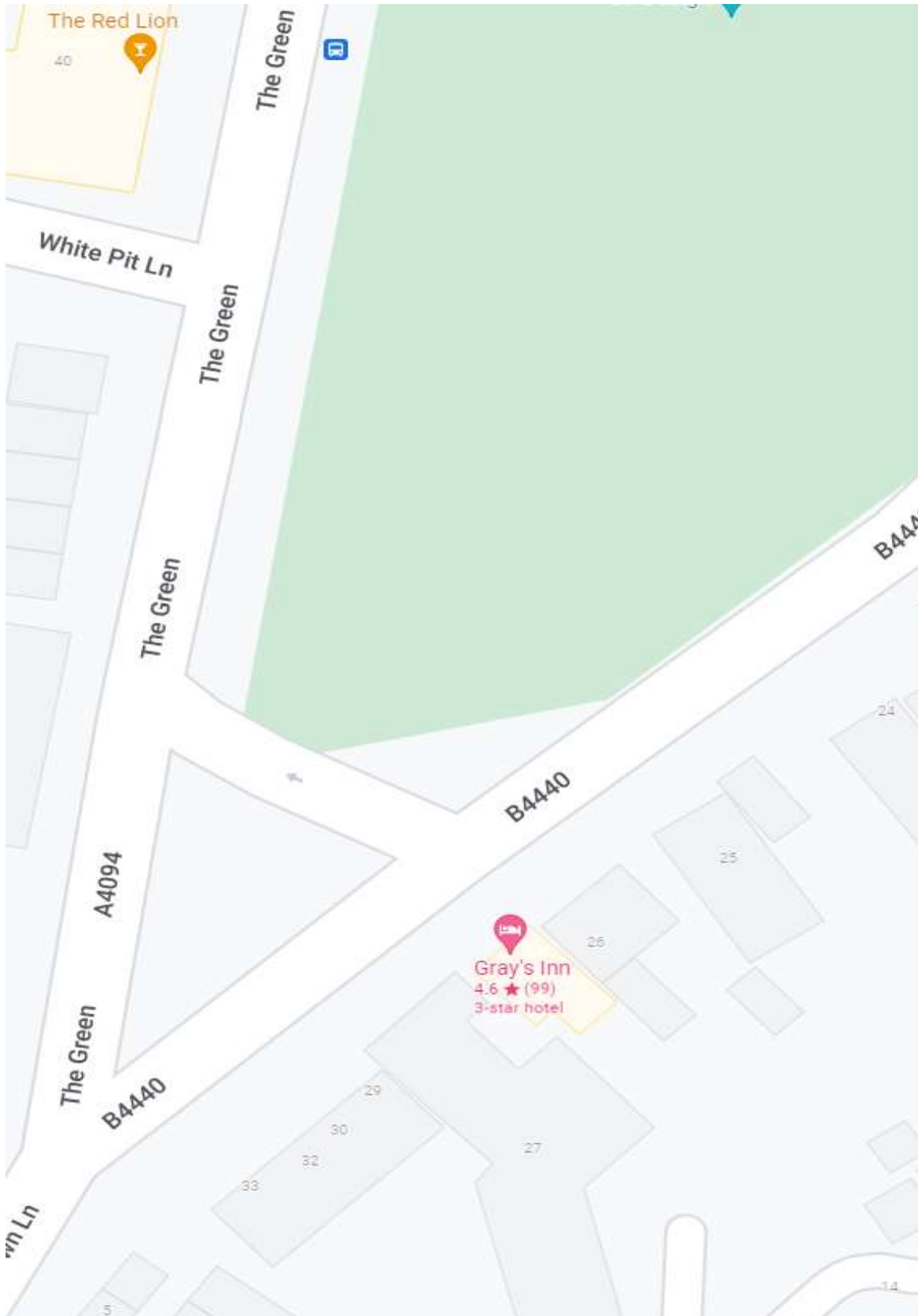
Appendix 3



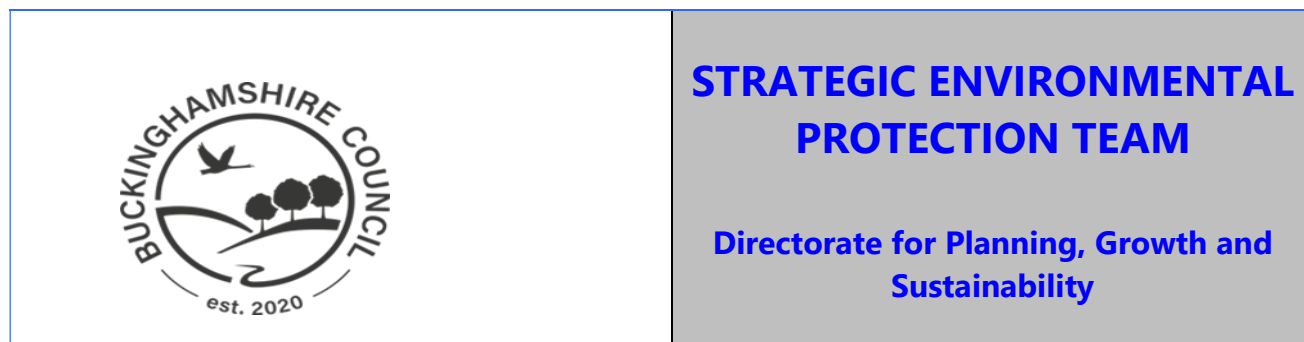
REV	DATE	DETAILS	DRAWN
ROMANS Surveyors			
4 KING STREET LANE, WINNERSH, BERKSHIRE, RG41 5AS. TELEPHONE: 0118 936 6699 35 THE AVENUE, SOUTHAMPTON, HAMPSHIRE, SO17 1XN. TELEPHONE: 02380 850110 84 HEATH ROAD, TWICKENHAM, MIDDLESEX, TW1 4BW. TELEPHONE: 0208 288 0330 E-MAIL: ROMANS@ROMANS.CO.UK WWW. ROMANS.CO.UK			
ON BEHALF OF			
PUNCH TAVERNS			
PROJECT TITLE			
<i>Queen & Albert 24 The Green Woodburn Green HP10 0EJ</i>			
DRAWING TITLE		SCALE	
Existing Floor Plans		1:100	
		DATE	
		30.04.05	
DRAWN		CHECKED	
PLT		JDS	
		DRAWN NO.	
		outlet number 001	
ROMANS SURVEYORS ARE PART OF THE ROMANS GROUP INCORPORATING:			
COMMERCIAL LAND & NEW HOMES LETTINGS RESIDENTIAL	SURVEYORS FLOWER ITA RELOCATIONS	ARCHITECTURAL RELOCATIONS	The ROMANS Group
OUTLET NO. 512283			

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Appendix 4 – Location map



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To: Brian Whittal	From: Stuart Goodbun
Subject: License review Grays Inn	Date: 5 th July 2022

In response to the residents of Wooburn Green formally requesting a license review for Gray's Inn, 24 The Green, Wooburn Green, High Wycombe HP10 0EJ. I have the following statements in regard to this matter.

Case history:

Date	Reference	Complaint	Complaint headline
10/08/2020	20/01450/NOISE	Noise	Outdoor DJ playing until after 9pm, (after license conditions) only turned off after complaints from neighbours
07/12/2020	20/02202/POLODO	Odour pollution	During lockdown a burger van placed in the carpark, causing smell odour
08/12/2020	20/02213/SMELL	Odour pollution	Duplicate of above
11/05/2021	21/00778/NOISE	Noise	People noise footfall, talking
24/05/2021	21/00839/NOISE	Noise	Antisocial noise
26/05/2021	21/00843/NOISE	Noise	Frequent noise
21/02/2022	22/00200/NOISE	Noise	Unacceptable late-night noise and behaviour.
10/06/2022	22/00973/POLODO	Odour Compliant	Kitchen extraction odour

In relation to the above complaints, in particular those of noise nuisance. I have attended the premises on several occasions meeting with the Premises Licensee and have formally discussed these matters. I have reiterated that the premises licensee has a legal duty to uphold the licensing directives as defined within the Licensing Act 2003. In particular prevention of a public nuisance. Also in that discharging this duty the premises licensee should ensure that all conditions relating to this premises are duly observed and implemented.

As a result of my meetings with the premise licensee, a number of actions were agreed:

1. That a WhatsApp group would be set up and implemented so that neighbouring residents could communicate with the premises licensee and vice-versa. To open up channels of communication with the community as these were lacking. This would enable two-way communication and either party could use this as evidence or it could be reviewed by the local authority as part of an investigation should this be deemed appropriate.
2. The premises license holder would draft and submit for approval a Noise Management Plan (NMP). Detailing how noise from events and or functions held at the premises would be managed. This would include but not be limited to, daily operations of the premises, noise from regulated entertainment inside the premises and the external areas. Control of noise breakout from the premises in particular patrons' access and egress during events and or functions. Reasonable controls that could be implemented to control noise both in internal and external areas including access and egress from the premises. This would then be implemented by the premises licensee in support of complying with the licensing directives.
3. That the premises licensee would actively engage with the local authority, other agencies and the community in management and running of the premises. Seeking guidance from the local Authority and or suitably qualified professionals in relation to matters where guidance or support may be required.

In regard to the above points:

Point 1, as to my knowledge been implemented although the intended function of the messaging seems to be misplaced. At this time, I have not had call to review this for evidentiary purposes. But this has been referred to in both my correspondence with complainants (those neighbouring the premises') as well as the premises licensee.

Point 2, no such submission has been made in regard to a noise management plan, nor its implementation. No additional contact has been made to the Local Authority in regard to this matter. For either guidance, clarity of requirements or assistance with this design and implementation.

Point 3, contact has been made from the premises licensee in response to complaints, as and when received. These are complaints that have been made to the Environmental Protection team (Reactive), by neighbours in regard to activities at the premises. The premises licensee has engaged with officers at the time of the complaint being notified to them, then this lapses sometime after the initial controls have been implemented. With a cyclic pattern of complaints, coming in, some control implementation and then lapsing, followed by renewed complaint.

In conclusion:

There is a lack of engagement from the premises licensee in regard to reasonable controls and upholding the license conditions in prevention of public nuisance. From my observations when attending site, the current conditions are not fully implemented, leading to the causation of a public nuisance and resulting complaints.

I would propose that the panel considers additional conditions should they so wish to or deem appropriate. This would in part update the premises license to one which is more commensurate with the current use, whilst supporting the legal duties under the Licensing Act.

Proposed conditions:

- Noise from regulated entertainment in external areas shall be kept to background level, at all times.
- Doors and windows to the premises shall be kept closed during regulated entertainment, apart from immediate access and egress
- Clear notices provided to remind patrons to leave in a quiet and orderly manner.

Further to this it may be appropriate to specify that the management of external areas be better implemented. Either through the current management, door staff or other reasonable control. This could be linked to and form part of a Noise Management plan as detailed in Point 2 above.

- A Noise Management Plan shall be submitted to and approved in writing by the Local Authority. Thereafter the premises licensee shall be operated in accordance with the approved details.

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Brian Whittal

From: Bruce Gallup <[REDACTED]>
Sent: 14 July 2022 08:52
To: Brian Whittal
Subject: [EXTERNAL] Grays Inn license review
Attachments: license submission with links 1 2.zip

[Please note this has been sent from an external source - treat with caution and do not open attachments / use links until you are sure this is a trusted communication see intranet/IT for advice.]

Dear Mr Whittle,

Please find attached my submission for the license review of Grays Inn.

I know there have been some issues with viewing videos so I wonder if you might let me know if this is a problem.

I would also be grateful if you could confirm that I will be able to attend the zoom hearing

Many Thanks
Bruce Gallup

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Brian Whittall

From: Timothy Blewett <[REDACTED]>
Sent: 25 May 2021 11:15
To: Tim Blewett
Subject: Fwd: Grays Inn Wooburn Green HP10 0EJ

Begin forwarded message:

From: Timothy Blewett <[REDACTED]>
Date: 24 May 2021 at 7:55:41 pm BST
To: Backofficeenvironment.wyc@buckinghamshire.gov.uk
Subject: Grays Inn Wooburn Green HP10 0EJ

Hi,

I am writing to formally complain about the noise and behaviour at the Grays Inn.

I have been a resident next to the pub for over eight years and this is the first time I have had to make such a complaint.

It has been a hard time for pubs and restaurants with the recent pandemic, so a certain amount of understanding and leniency has been observed. Unfortunately, there are issues which must be raised.

For 3 consecutive weeks now, there has been unacceptable late-night noise and behaviour. This is either being ignored, mismanaged, or encouraged from the pub. There are several videos of each occasion that the neighbour Bruce Gallup on the other side of the pub can share. One clearly shows the perpetrators seeing management and thinking they were to me made to stop but can clearly be heard to "crack on". There is a WhatsApp group that was setup on the suggestion of the Bucks environment officer. This is not affective.

Saturday 08/05/2021

From 11pm until 12pm:

Loud groups singing of several songs such as "Country Roads". This started in the back garden moving to the side of the pub. 3 meters my property along with foul aggressive language and shouting. This not only filled my house at such a late time but woke my sleeping children that until now have NEVER been woken from the pub activities. This was not only unsettling but being so close to our house unnerving. Might I add that over the Xmas period even though the pub was shut we had beer cans launched over the wall and outside my 5-year-olds window. This was brought to the attention of Brian Whittall from licencing.

The issue was brought up with the landlady who apologised and agreed that there was an issue to deal with.

Friday 14/05/2021

From 10.50 this evening we have the same group in the garden singing very loudly football songs and chants including the verses that should not be sung..... To be honest it was like being at a football stadium. Loud aggressive foul language after 11pm. This is where there is a video where the crack on from management can be associated.

Again, the loud aggressiveness and idea of a large group so close to our house with the noise echoing around I see as completely unacceptable and intimidating.

Now I accept that the past two weeks were when pubs and restaurants were outside only. People (me included) were excited to be able to be outside again and with friends and family. My issue was there were no checks on noise and behaviour but I am willing to give the benefit of the doubt that things will change.

Saturday 22/05/21 8.30-11pm

During the week, another neighbour brought up the issue of the outside tent and noise with the landlady. The landlady claimed that the event tent offered sound insulation. It doesn't. In fact, there is no sound insulation. It was claimed that customers feel uncomfortable being inside etc which on the face I can understand, but this night was even more intrusive.

The pub has installed an outside speaker.

This led to not only increased noise and disturbance but also the waking of a neighbour's two houses always, kids. Although appeal on the group WhatsApp group with the landlady was raised. This was ignored.


At 11pm we have this time a girl's chorus of "don't stop me now".

So where does this leave us now? This can't be a regular theme of a weekly sing song in the late hours. I know of very few other venues in Bucks and Berks that this is acceptable at this time of night. Management must either take responsibility and manage the issue or further action must be taken. Installation of outside speaker must have checks on sound and bass. I am hoping that mediation with the licences or checks can be reinstated to avoid any future issues. These issues are real for several other neighbours too but I know they are worried about what the consequences of complaint will be.

If the public house now thinks that that they can effectively do as they please at the loss of the neighbours' amenities and lawful right to enjoy their homes and gardens, then I shall pursue a full licence review to bring the pub in line with other similar establishments in a densely residential area.


Tim Blewett.

Regards

Wooburn Green
Bucks
HP10 

Brian Whittal

From: Timothy Blewett <[REDACTED]>
Sent: 05 October 2021 19:29
To: Tim Blewett
Subject: Fwd: Disturbance 03/07/21

Begin forwarded message:

From: Bruce Gallup <[REDACTED]>
Date: 5 October 2021 at 7:26:09 pm BST
To: Tim Blewitt [REDACTED]
Subject: Fwd: Disturbance 03/07/21

Sent from my iPhone

Begin forwarded message:

From: Pomery Chris <Chris.Pomery@thamesvalley.pnn.police.uk>
Date: 9 August 2021 at 08:24:48 BST
To: Bruce Gallup [REDACTED]
Subject: RE: Disturbance 03/07/21

Good morning Bruce,

Sorry for the delay in getting back to you but I have only just returned from a period of annual leave. Thank you for bringing this to my attention and hopefully it was a one off incident. If there are ongoing issues, could you please let me know and I will look into it further.

Kind regards

Chris

PC 5033 Chris Pomery

Marlow Neighbourhood Policing Team
Tel 101 | Mobile 07974 126722
Address | Marlow Police Station, Dean Street, Marlow,
Buckinghamshire. SL7 3AB.



This email is classified as **OFFICIAL - SENSITIVE** in accordance with Government Security Classification (GSC)



From: Bruce Gallup [REDACTED]
Sent: 23 July 2021 18:41
To: Pomery Chris <Chris.Pomery@thamesvalley.pnn.police.uk>
Subject: Re: Disturbance 03/07/21

Good evening Chris,

I am sorry to contact you - but it would appear that the 'Barring' from Grays Inn of these males has not lasted long- last night and again tonight they are in and very rowdy, with constant shouting and swearing in the garden.

Kind regards

Bruce Gallup

On 4 Jul 2021, at 00:15, Pomery Chris
<Chris.Pomery@thamesvalley.pnn.police.uk> wrote:

Good morning Bruce,

I am sorry if you were disturbed yesterday evening, it was largely down to a large group of males who had exited The Grays Public House and our presence gave them a target to hurl abuse at.

No arrests were made but I have spoken to the landlady of the Grays (who is very pro police) I asked her to come outside and witness the group and listen to the obscenities being chanted which she did. She confirmed that it was a group that have started frequenting her establishment after being barred from the Working Men's club and that she had already warned them that the Grays was being watched by the police. As a result of their behaviour, they will now find themselves barred from the Grays as well.

Kind regards

Chris

PC 5033 Chris Pomery

Marlow Neighbourhood Policing Team
Tel 101 | Mobile 07974 126722

Address | Marlow Police Station, Dean Street, Marlow,
Buckinghamshire. SL7 3AB.

<image001.png>

This email is classified as **OFFICIAL - SENSITIVE** in
accordance with Government Security Classification
(GSC)

<image002.png>

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to informationsecurity@thamesvalley.police.uk and to the
sender. Please then delete the email and destroy any
copies of it. DO NOT use this email address for other
enquiries as it will not be responded to, nor any action
taken upon it. If you have a non-urgent enquiry, please
call the Police non-emergency number 101. If it is an
emergency, please call 999. Thank you.

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communication in error please forward a copy to
informationsecurity@thamesvalley.police.uk and to the sender. Please then
delete the email and destroy any copies of it. DO NOT use this email address
for other enquiries as it will not be responded to, nor any action taken upon it.
If you have a non-urgent enquiry, please call the Police non-emergency
number 101. If it is an emergency, please call 999. Thank you.

Brian Whittal

From: Timothy Blewett [REDACTED]
Sent: 16 July 2022 08:36
To: Brian Whittal
Subject: RE: [EXTERNAL] Licence review Ref. 2200550 LAREV

Hi Brian,

I hope you are well.

Please accept this additional submission to the review of the pub licence.

Yesterday 15/07/2022 we were subjected to live band without any noise restrictions I.e. no doors or windows shut etc. Sound and percussion in house and garden.

As well as this the crowds shouting and smoking "stuff" at the front of pub, my house, and on the Green.

Please see video.

[REDACTED]

Regards
Tim

From: [Brian Whittal](#)
Sent: 15 July 2022 14:49
To: [Timothy Blewett](#)
Subject: Automatic reply: [EXTERNAL] Licence review Ref. 2200550 LAREV

I shall be out of the office until Monday 18 July. I will have no access to emails during this time.

If you have any matters that require urgent attention please contact the Licensing Unit via the following email address: licensing@buckinghamshire.gov.uk

Thank you.



DISCLAIMER FOR BUCKINGHAMSHIRE COUNCIL

Brian Whittal

From: Nicholas Carter [REDACTED]
Sent: 16 July 2022 13:21
To: Brian Whittal
Cc: Louise Carter
Subject: [EXTERNAL] RE: The Grays Inn, Wooburn Green, License Review
Attachments: Grays Inn Licensing Meeting.pdf

Follow Up Flag: Follow up
Flag Status: Completed

You don't often get email from nicholas_carter@hotmail.com. [Learn why this is important](#)

[Please note this has been sent from an **external source** - treat with caution and **do not open** attachments / use links until you are sure this is a trusted communication see intranet/IT for advice.]

Dear Mr Whittall,

Please find attached a letter regarding the upcoming license review for the Grays Inn in Wooburn Green. If we can provide any further information, please do let us know. Could I also confirm that this letter is not for publication or viewing by the wider public but purely for the purposes of the forthcoming license review meeting?

Many thanks,
Nick & Louise Carter

Nicholas & Louise Carter
[REDACTED]
Wooburn Green
Buckinghamshire
HP10 [REDACTED]

Mr Brian Whittal, Head of Licensing &
Buckinghamshire Council Licensing Sub-Committee

RE: Grays Inn, The Green, Wooburn Green, HP10 0EJ (Review), 4th August, 2022

Dear Mr Whittal and members of the Licensing Sub-Committee,

Thank you for taking the time to review the License of The Grays Inn, Wooburn Green. We're writing to you as residents of Wooburn Green and neighbours of The Grays Inn.

Since The Grays Inn reopened under its current management (with the exception of the period of COVID-19 restrictions), our ability to enjoy our home and garden in quiet and peace has been significantly impacted.

Wooburn Green is a lovely, small village with a strong community feel. However, the operation of The Grays Inn is at odds with this - in that:

- It generates a significant amount of noise through the playing of music (both live and recorded and both indoors and outdoors)
- It holds regular events (e.g birthdays and parties) which drive increased consumption of alcohol and therefore a louder, rowdy clientele
- Young children play and scream loudly in its garden throughout its opening hours and often well into the evening (c. 21:00 - 22:00)
- Many of its customers park illegally or dangerously on The Green and its neighbouring roads
- Its clientele have been known to shout and swear loudly, in a way which has been clearly audible to, and upsetting for, our young children while playing in their own garden
- There have been numerous instances of loud or anti-social behaviour around The Grays Inn following closing
- Strong cooking smells can be smelt in neighbouring properties - including our own - which seem in excess of what you'd expect from a typical commercial kitchen
- It's business model seems to focus on vertical drinking, the playing of loud music and an emphasis on outside drinking areas
- It deploys its extension (for which planning permission was granted as a dining room) as an events venue/function room - again producing noise from live and recorded music.

We have set out specific examples of some of these instances in the appendix below for reference.

Given this, we would be grateful if the sub-committee could consider changing The Grays Inn's license to better protect local residents and neighbours, and enhance Wooburn Green's status as a family-friendly and peaceful community where residents can enjoy peace and quiet.

Specifically, we would like the sub-committee to consider the following changes:

- A reduction in licensed opening hours to prevent noise and nuisance, and the disruption of peace and quiet, into the evening - specifically ensuring the garden is empty or completely quiet by a set time (for example 22:00)

- A ban on the playing of music (live or recorded) at the pub or some means of ensuring that music cannot be heard in neighbouring properties (with a robust process to police this)
- Increased accountability on The Grays Inn to manage its customers to prevent anti-social behaviour both during opening hours and in the period after (again, with a robust process to police this)

I hope this information has been helpful and thank you again for taking the time to review the license.

We genuinely want businesses that operate on The Green to thrive and grow with the community.

Regrettably, The Grays Inn is being operated in such a way that it is negatively effecting its neighbours and management have been unwilling or unable to make the necessary changes to prevent this.

Their business seems focused on the very style of events that a) include the loud playing of live or recorded music b) drives or encourages on vertical drinking.

We would particularly note that The Grays Inn (under a previous guise as The Queen and Albert) was granted planning permission for a dining room extension to the rear of the property but this seems to have become a defacto function or party room. This again is a major driver of noise and anti-social behaviour.

We would question whether the pub, at this point, represents a local amenity or is really just an event space that disrupts the local community and prevents neighbours enjoying their homes and gardens in peace and quiet.

As such, we believe changes to the license is now the only way the right of neighbours and the community as a whole to peace and quiet can be protected.

Many thanks,

Nicholas & Louise Carter

APPENDIX - General Commentary

- Nuisance/Anti-Social Behaviour

This is a relatively regular occurrence and can range from customers of The Grays Inn lingering outside our home after closing or, in some situations, shouting or arguing either within their own group or with groups from neighbours pubs/bars.

It was specifically acute during Euro 2020 (played in 2021) when the pub opted to screen football matches in its garden and patrons used vuvuzelas or air horns during matches and in an extended period after - including well after closing when patrons spilled out on to the Green. Shouting and loud singing of explicit songs could also be heard clearly well after matches had finished.

We have a number of WhatsApp and phone records of messages to The Grays Inn complaining of these issues and requesting immediate action to resolve them. If any action has been taken in these instances, they have not been effective in addressing the situation.

- Music

The Grays Inn regularly plays loud music - both as part of events but also during a 'normal' service.

Typically speakers seem to be located inside the pub - specifically in the dining room - but have previously been pointed outside through open windows. Even when speakers aren't pointed

through open windows, music still clearly audible and impacts our ability to enjoy our home in peace and quiet.

- Parking

Customers of The Grays Inn park regularly on the double yellow lines on the corner of Windsor Hill and The Green (this is a particularly concern given it creates a blindspot on the corner and pushes cars out into the other side of the road).

Beyond that, cars with people walking to and from The Grays Inn have parked directly over our drive, blocking access to our property, or illegally within the junction of The Green/Windsor Hill.

Most recently, a Rebellion Brewery delivery van parked across our drive and blocked access to our property while making a delivery to The Grays Inn.

APPENDIX - Record of specific issues

31st October 2020

Advised by the pub that they live music which will play between 2-3pm and 7.30 – 8.30pm.

This did not include the warm up set that the musician played. The music was loud, easily heard from our garden and was still playing at 9.40pm.

22nd May 2021

Text messages sent to the Grays Inn at 9:33pm and 9:45pm due to loud customers and music in the garden, to the pub by me, which eventually woke our then-3-year-old child.

29th May 2021

Birthday party held at pub which led to singing, chanting and general inconsiderate behaviour. Another event at the pub. A birthday party.

5th June 2021

Customers in the pub shouting and singing in the pub garden, again disrupting sleep for our children and impacting our ability to enjoy our home and garden in peace and quiet. A message was sent at 10:32pm but no action was seemingly taken at the time and no response received until the following day.

31st July 2021

Another event with a private DJ (situated inside but clearly audible outside) leading to noise disruption and impacting our ability to enjoy our home and garden in peace and quiet.

1st October 2021

Customers screaming and howling in the garden causing disruption in the early evening.

12th December 2021

Customers who had left the pub had lingered on the Green and congregated outside our home - shouting loudly, arguing and swearing. We confronted those individuals at 12:45am and also contacted the pub at this time.

23rd December 2021

Again, customers in the garden shouting and crying out into the evening - specifically around 9:00pm.

22nd Jan 2022

Further noisy behaviour, shouting, crying out and audible swearing from customers in the garden.

5th May 2022

Further noise and shouting from customers in the garden, around 9:00pm - again impacting our ability to enjoy our home and garden in peace and quiet.

7th May 2022

Further shouting and cheering from customers in the garden, peaking at 9:30pm.

20th May 2022

Noticeable and strong food smells - peaking at lunch time. Again, impacting our ability to enjoy our home and garden and seemingly more prominent than you would typically expect from a commercial kitchen.

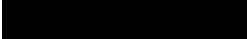

11th June 2022

An event was held, including base-heavy and loud music - leading to a request to the pub to turn the music off or down at 10:09pm.

9th July 2022

Another event held at the pub - leading to children playing loudly and screaming in the garden past 9.45pm. Music from the pub was audible inside our house and played past 10pm.

15th July 2022

Live music band playing for an event in the evening and into the night. Customers spilled out on to the Green with bottles and glasses and continued shouting and talking loudly up to 12 midnight. Empty bottles, glasses and litter were strewn across the Green in the morning. Photo of customers on the Green and videos of the music playing can be found here: 


Dear Mr Whittle,

Since I sent my submission there have been further incidents of really intrusive noise nuisance and that once again illustrate the lack of regard for neighbouring residents.

On 7th June there were assurances that there would only be music once a fortnight and that it would finish at 22.00 and only at weekends

On 18th June then assurances of once a fortnight and only at weekends were repeated.

Since then (5 weeks) we have been seriously disturbed 7 times, and the music/event almost always runs past the finish time we have been told.

Tuesday 12th July 20.56

[REDACTED]

Friday 15th July

20.33

[REDACTED]

22.19

[REDACTED]

22.10

[REDACTED]

22.16

[REDACTED]

22.29

After the band had finished

[REDACTED]

I also attach the WhatsApp trail

Louise Carter 21.50

Graham, please can you turn the music down? I can quite clearly hear the music from inside my house, two doors down.

Graham 21.56

Will do now.

Graham 22.10

Last song then im stopping them.

Bruce Gallup 22.16

Seems there is more

Tim Blewitt 22.19

Not just me then?

Bruce Gallup 22.24

That's now 3 since you said you were going to stop

Bruce Gallup 22.31

The band may have finally stopped but now there is recorded music playing outside

Graham 23.24

I communicated to you out of respect so you had peace of mind it wasnt going on until 1am, my permitted licence of live music.

I let them play to '10.30pm' as planned...realised my phone clock abit faster than real time.

..

[19/11/2021, 9:24:45 am] Tim: Hi Rachel, very sorry but i'm going to have to have a moan again. The noise, shouting and singing/chanting from the men between the pub and our house is starting to get a bit much. Last night it was loud enough to be heard over our TV and to wake my son in the front bedroom. On top of this there nitro canisters outside my house and yes i have footage of them leaving their car whilst doing their balloons and going to back of pub at 10.06 pm. Yes i know you shut at 10. The waste canisters are still out of the front of my drive. I have not complained about noise before as i know living next door to a pub it comes with the territory. Yet This group especially on a Thursday Friday and Saturday are starting to get out of hand. Their behaviour is also spilling out onto the Green with their other 'activities'. I do appreciate that it is hard to monitor outside activities inside the pub, but the noise, language and behaviour is becoming unacceptable. I will also not tolerate drug/hippie-crack taking, dealing or other antisocial activities outside my house. Please be aware that there is a problem which is getting worse and needs sorting out. Thank you for your time.

[19/11/2021, 9:48:44 am] Rachel Wilson: Hi Tim, yes Graham was aware of this last night and tried to control it and had asked several to leave hence probably why outside your house.

Graham swept up as much as he could last night and obviously discovered the extent of what they had been up to so we do apologise.

[19/11/2021, 10:02:31 am] Tim: I appreciate its a very hard situation to be in. I don't know if you are aware but Bruce from the Club UN-barred ALL members and non members for drug offences. This is obviously having a knock on effect. The group apparently left Grays and caused trouble outside Club last night. This group are an issue and attracting even more 'people' which i fear will end up in tears. As i said pub noise comes with territory and i have never complained before but their noise and behaviour cannot go on.

[19/11/2021, 10:08:18 am] Rachel Wilson: Yes unfortunately it was one of the regulars who usually is no issue it was his birthday and he brought some very unlikely people last night. Graham did have words with a few.

But the usual group of lads who are the Wooburn local boys wernt out last night (accept 1 or 2) they wernt part of the group hence the issues.

We will try and move anyone from sitting or standing at the front of the pub and sorry they woke your son.

[19/11/2021, 10:10:15 am] Rachel Wilson: I didn't know Bruce had unbarred them but I know the red lion have done the same.

[19/11/2021, 10:11:54 am] Rachel Wilson: The problem is last night we agree they wernt a good group but there are a few local lads who are tarnished with the same brush and they are decent.

We will speak with the guy whose birthday it was and say that his friends arnt welcome back.

[19/11/2021, 10:18:35 am] Rachel Wilson: Just spoke with Graham and he's going to go through cctv and BAR who ever had the canisters

[19/11/2021, 10:20:26 am] Tim: I know exactly who all of them are and their names. I also know what activities at least 3 of them are up to. Birthday boy [REDACTED] who ast Thursday left The Grays then squared up and racially abused to a committee member at club then went outside and vandalised one of the parasols outside club.

[19/11/2021, 10:24:04 am] Rachel Wilson: Omg that's awful but why don't Graham and I know any of this.

So yes that's the one whose birthday it was. He's a totally different character with us and doesn't say 2 words but will definitely be having strong words and

Graham will be going through cctv.

[19/11/2021, 10:32:09 am] Tim: Thank you again for your time and again i apologise that's its always me at the moment. What goes on at the Club or at the Gray's is not my business. You have a great pub which is the envy of the Green and area. I just do not want whatever is going on spilling out either in-front of my property. Damaging my property or adversely affecting my families right to live in my property relatively undisturbed.

Caroline Steven
Licensing Team Leader
Wycombe District Council
Queen Victoria Road
High Wycombe
Bucks HP11 1BB

Bruce Gallup
[REDACTED]
Wooburn Green
HP10 [REDACTED]

Date: 9th August 2020
Ref : Grays Inn , Wooburn Green
License Number: 19/02093LAPRED
Case Officer : Brian Whittle

Dear Caroline Steven,

I am writing to you with regard to Grays Inn, Wooburn Green. I have lived next door the pub, formerly called The Queen and Albert, since August 2010, just over ten years.

The newly refurbished and re-named Grays Inn has a music licence, but has a condition on it under the 'Prevention of public nuisance' section that:

'1. All doors and windows are firmly closed during entertainment of music nights except for immediate access and egress of customers and staff'

Yesterday (8th August 2020) the owners, staged a music event in the garden, with a DJ playing, from mid afternoon until around 9.45pm - I had been assured it would end at 9pm but it only finished when another neighbour and I complained in person, independently.

During the course of the afternoon and evening the music was extremely intrusive. We felt we were unable to enjoy use of our own garden as the music and conversation coming from the pub garden was so loud. When we tried to settle for the evening in our sitting room, the music was still clearly audible and was worse if we had doors and windows open - which given how hot it was on Saturday made our afternoon and evening intolerable.

During a conversation with the licensees, they assured me that they had spoken to the council and had applied for a licence for this event and had also 'set levels' with the council. They also said that they intend future events this summer and are intending to have the licence extended for next year.

It would seem clear the the reason for the condition under the 'Prevention of public nuisance' in the licence is to recognise that this is a residential area and surrounded by listed buildings within the Wooburn Green Conservation area and having music events in the garden clearly is counter to this and I would assume would require a new licence application, or at the least a major variation.

Could you advise me if an application has been received, as I would like to make a representation to formally object to it.

If you have not received an application/variation I wonder if you can advise me what I do next to prevent our afternoon and evenings being disrupted from music events that appear to be outside the current licence conditions held by the landlords.

I am genuinely pleased that the current licensees are bouncing back from this extraordinary time, but this should not be to the detriment of the neighbours on all sides. We all accept the general noise from living near a pub and also at times it is noisy but this change is far and above the normal scope of activities and fundamentally changes the character of the residential surrounding area, preventing our right to peaceful enjoyment of our homes.

Yours sincerely

Bruce Gallup

Licence review Ref. 22/00550 LAREV submission.

Background

My wife and I bought our house next door to the then called Queen and Albert nearly 10 years ago.

The pub is a grade 2 listed Victoria building, closely flanked by two 400-year grade 2 listed farmers cottages. Mainly constructed from wattle and daub. There are also residential properties surrounding the back of the pub gardens.

After moving in we have had no reason to complain. We always accepted that moving next to a pub would come with the standard hubbub of a country village pub standard noise in the gardens and the coming and goings of customers.

In 2013 the pub had major developments to the buildings and structures. Part of this was the construction of a room out the back which was at the time stated for use of restaurant and fine dining. Planning permission was granted with strict limitations on noise generation. This room, without any sound insulation or drapes on windows etc is now used as a "venue" for live DJ sets and bands.

From 2020 the pub has intensified its activities to the extent that my family and I cannot enjoy, not only our garden but also our house. The neighbours and I have tried to solve the various problems through consultation with Environmental Health, Licencing, the Licensees etc but instead of progress the situation has got worse. We now have regular outside DJ events which are advertised on their Facebook page as Ibiza on Wooburn Green.

We have been repeatedly told by the licensees that something will happen which hasn't. Or have been given excuses like below for "bad" nights.

Apologies, I'm too soft/hospitable I let it go on for too long and too loud. I did let them go on later to honour an 11.30pm end time on music on the booking made a few months ago. I said can go on later on proviso that volume is lower but dj kept turning it up. My fault for not putting my foot down and I kept saying we have neighbours to consider. We'll make a point on all future events of telling them music ends at 11pm. I am sorry I appreciate how annoying that would've been.

The attitude of the pub to us is that they are benevolent to us. They have a right to make money regardless of neighbours and I quote

"I'm sorry I'm not going to respond any longer. Graham and I do far better and take far more responsibility than any other landlord in 150 years that the pub has been open, long before residential existed so please don't attack us. We do everything for our neighbours on a daily basis and continue to lose business based on the demands of local residents."

Thus, I believe that the current licence is old and outdated. It needs this review to protect the amenities of its neighbours and protect our rights to enjoy our houses and gardens. The main issues are highlighted below.

There are many more examples that can be produced on request. Our joint neighbourhood WhatsApp group is also available for inspection if required. Since its creation on the 24th of October 2020 there are at least 27 occasions where the residents have been adversely affected by anti-social behaviour and noise from Gray's Inn. Stopping us from enjoying the quiet enjoyment of our home and gardens affecting our families and our children.

Anti-Social Behaviour

Throwing of items either on or around my property from pub customers:

On various occasions I have had things thrown from the back of the pub premises onto the back of my property.

1.



31/12/2020 (please note that apart from tenants at the pub it was supposed to be shut)

Beers cans thrown onto the roof of house outside my youngest sons' bedroom.

The excuse from the pub was that it must have been the other neighbour's fault. Which is an impossibility.

2.

13/01/2020



Here we have a video of a gentleman, well known to the police for his "activities" around the Green. Who was a resident, of the Gray's, littering outside the front of my property.

3.



31/01/2022

Redbull cans thrown over from pub midway up garden.

4.

17/06/2022

At 21.41 in the evening. Stones were being thrown from the back of the pub hitting my house, windows, and back patio area. The pub was informed of the issue and that something must be done. This was not only but a major worry for damage to my property and the safety of my family.

The pub took until 22.29 for them to look at CCTV and react. The response was as follows.

Firstly

“Ive checked on the group sat at the side and they arent doing anything. They did say someone walked past them and threw something as they left. I can check cctv to see what happened”

Then

“Just watched cctv they were throwing stones at the birds pooping on them in the tree. I told them no more”

For me there is no excuse and I cannot understand why these customers were not dealt with swiftly and more severely. This sort of behaviour is not being monitored or managed by the pub.

5.

Although the Pub gives lip service to both residents, and the police that they are actively controlling their customers. Alas the facts do not match up.

The Working Men's Club, only a few yards down the road were to have their licence revoked by the Police due to the activities of then then clientele. Offences including, drug taking, drug dealing, anti-social behaviour. This included activities from people around the Green.

The Gray's Inn welcomed these barred people into their establishment, and although said these people were barred. No such thing occurred. The names and their offences are openly available, but profit seems to take preference to a safe environment on the Green.

6.

Complaint 28/05/2021

Hi,

I am writing to formally complain about the noise and behaviour at the Grays Inn.


I have been a resident next to the pub for over eight years and this is the first time I have had to make such a complaint.

It has been a hard time for pubs and restaurants with the recent pandemic, so a certain amount of understanding and leniency has been observed. Unfortunately, there are issues which must be raised.

For 3 consecutive weeks now, there has been unacceptable late-night noise and behaviour. This is either being ignored, mismanaged, or encouraged from the pub. There are several videos of each occasion that the neighbour Bruce Gallup on the other side of the pub can share. One clearly shows the perpetrators seeing management and thinking they were to me made to stop but can clearly be heard to "crack on". There is a WhatsApp group that was setup on the suggestion of the Bucks environment officer. This is not affective.

7.

Saturday 08/05/2021

From 11pm until 12pm: 

Loud groups singing of several songs such as "Country Roads"(see video attachment). This started in the back garden moving to the side of the pub. 3 meters my property along with foul aggressive language and shouting. This not only filled my house at such a late time but woke my sleeping children that until now have NEVER been woken from the pub activities. This was not only unsettling but being so close to our house unnerving. Might I add that over the Xmas period even though the pub was shut we had beer cans launched over the wall and outside my 5-year-olds window. This was brought to the attention of Brian Whittall from licencing.

The issue was brought up with the landlady who apologised and agreed that there was an issue to deal with.

8.

Friday 14/05/2021

From 10.50 this evening we have the same group in the garden singing very loudly football songs and chants including the verses that should not be sung..... To be honest it was like being at a football stadium. Loud aggressive foul language after 11pm. This is where there is a video where the crack on from management can be associated.

Again, the loud aggressiveness and idea of a large group so close to our house with the noise echoing around I see as completely unacceptable and intimidating.

Now I accept that the past two weeks were when pubs and restaurants were outside only. People (me included) were excited to be able to be outside again and with friends and family. My issue was there were no checks on noise and behaviour but I am willing to give the benefit of the doubt that things will change.

Saturday 22/05/21 8.30-11pm [REDACTED]

During the week, another neighbour brought up the issue of the outside tent and noise with the landlady. The landlady claimed that the event tent offered sound insulation. It doesn't. In fact, there is no sound insulation. It was claimed that customers feel uncomfortable being inside etc which on the face I can understand, but this night was even more intrusive.

The pub has installed an outside speaker.

This led to not only increased noise and disturbance but also the waking of a neighbour's two houses always, kids. Although appeal on the group WhatsApp group with the landlady was raised. This was ignored.

VIDEO 3 [REDACTED]

At 11pm we have this time a girl's chorus of "don't stop me now".

So where does this leave us now? This can't be a regular theme of a weekly sing song in the late hours. I know of very few other venues in Bucks and Berks that this is acceptable at this time of night. Management must either take responsibility and manage the issue or further action must be taken. Installation of outside speaker must have checks on sound and bass. I am hoping that mediation with the licences or checks can be reinstated to avoid any future issues. These issues are real for several other neighbours too but I know they are worried about what the consequences of complaint will be.

If the public house now thinks that that they can effectively do as they please at the loss of the neighbours' amenities and lawful right to enjoy their homes and gardens, then I shall pursue a full licence review to bring the pub in line with other similar establishments in a densely residential area.

Kind Regards

Tim Blewett.

9.

09/06/2021

Group of men climbing up party wall of pub and peering over to our house. They started shouting at my wife and I whilst having a quiet midweek dinner on our patio. I called the pub and recognised the men as people who were barred from the Working Men's for anti-social behaviour and drug dealing. I believe nothing was done.

Police response to complaints of antisocial behaviour from pub 14/07/2021

Good morning Bruce,

I am sorry if you were disturbed yesterday evening, it was largely down to a large group of males who had exited The Grays Public House and our presence gave them a target to hurl abuse at.

No arrests were made but I have spoken to the landlady of the Grays (who is very pro police) I asked her to come outside and witness the group and listen to the obscenities being chanted which she did. She confirmed that it was a group that have started frequenting her establishment after being barred from the Working Men's club and that she had already warned them that the Grays was being watched by the police. As a result of their behaviour, they will now find themselves barred from the Grays as well.

Kind regards

Chris

PC 5033 Chris Pomery

Marlow Neighbourhood Policing Team Tel 101 | Mobile 07974 126722 Address | Marlow Police Station, Dean Street, Marlow, Buckinghamshire. SL7 3AB.

10.

21/01/2022

23.22 and loud chanting singing and shouting from the back of the pub wakes my children. The pub response to complaint is that they have asked but pub shut at 23.00 on the dot.

11.

22/01/2022

The neighbour Louise Carter (two doors down from the pub) makes the blow complaint.

Please can this noisy behaviour be stopped Rachel. The pub is a village pub, surrounded by houses and families. You said you can't be held responsible for what people's behaviour but the pub is drawing these people to the village and plying them with alcohol. I'm afraid your customers are now more noisy and problematic than the working men's club. And that's saying something!

12.

20/03/2022

00.55 Noise and disturbance from tables and chairs bolted to floor at front of the pub until 01.00 even though the pub had completely closed by 11.30pm. This woke and upset by eldest son so much that could not sleep in his room.

The pubs response was

Hi Tim sorry I didn't respond.

This is always an issue. We will try and make a conscious effort to get them to go home when we leave. Problem is because they live in Wooburn Green they just don't want to go home. But Graham had locked and all customers gone by 11.30pm.

This is a group that were on "their" property using "their" tables and chairs.

13.

22/05/2022

23.59 Noise shouting and disturbance outside the front of the pub that could be heard inside at back of house. Woke my son.

The noise was blamed on the landlord of the Red Lion trying to get customers to go over to his pub.

Amplified noise from the pub.

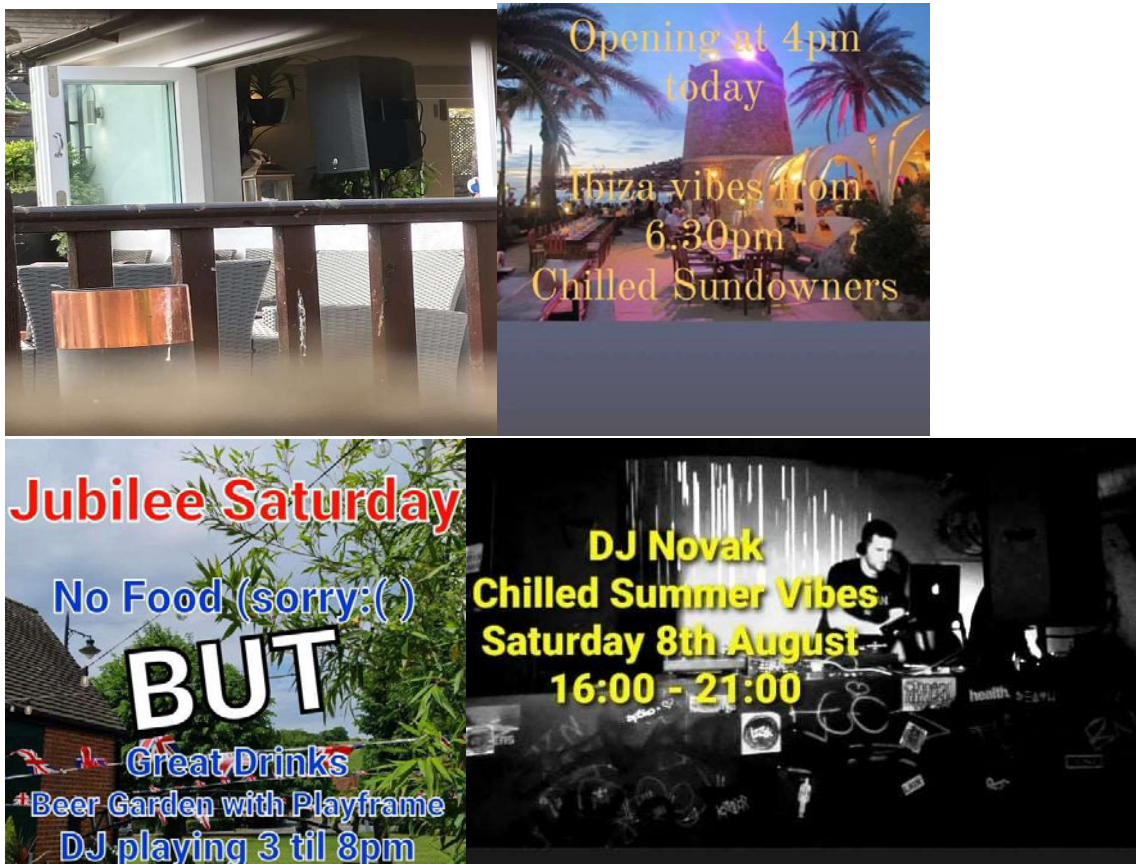
This is coming from two main sources.

It must be remembered that our neighbouring properties are within a few of meters from the pub and the positioning of the relatively new extension is an acoustic nightmare for our properties with little or no protection provided by the pub to reduce the impact to our properties.

-Outside speakers

-Inside music events with sound unchecked. Doors and windows are open.

The pub has moved its business plan to regular DJ sets indoors and outdoors. The pub openly advertises these events on Facebook at Ibiza vibes and chilled outside DJ's. These events for us neighbours are anything but chilled which make our gardens unliveable and having to keep our doors and windows shut to try to minimise the amplified sounds and bass overtaking our homes





A list of just some of the complaints made to the pub regarding noise since 2020.

08/08/20 Outside DJ event. With DJ setup with sound system in garden from 16.00 in the afternoon



Grays Inn.pdf

until 21.45 (please see letter from neighbour to licencing)

GRAYS INN PDF1

31/10/20 Music and bass, patrons

19/05/21 Sound from outside tent

22/05/21 Music and patrons

29/05/21 Loud and aggressive singing and chanting from garden

05/06/21 Loud and aggressive chanting from garden

08/06/21 Outside speakers making unbearable noise both outside and inside homes.

31/07/21 Music and noise unbearable

01/10/21 Screaming and howling from garden

12/10/21 Music loud and over TV inside

18/11/21 Thursday night shouting. Chanting. (NITROS) being used outside and into pub and canisters strewn on floor.

12/12/21 Patrons so loud wake up neighbours' children.

23/12/21 Usual from patrons in garden singing and chanting late at night.

21/01/22 Singing and chanting in garden continuing way after pub closed.

22/01/22 Noise from customers chanting and singing late into night.

05/02/22 Loud intrusive music in gardens and homes

19/03/22 Outside speaker system setup on outside decking. Speaker pointing directly at nos. 25 and another to the rear garden.

20/03/22 Large group outside pub shouting when pub shut

30/04/22 Intrusive music in garden.

05/05/22 Rowdy customers in garden on Thursday (school night)

06/05/22 Music so loud that in our homes.

07/05/22 Late night shouting and cheering.

21/05/22 Past midnight and customers shouting, singing, and cheering outside side and front of pub.

26/05/22 Music from pub in homes and gardens. (Thursday) school night.

02/06/22 Music in gardens blaring. Speakers have been placed facing outwards in pub windows.

11/06/22 Music so loud that bass in houses not only next door but two doors down. Past late into night past discussed times.

17/06/22 Music loud indoors and outdoors. Intrusive into homes. And gardens. Stones being thrown at 25

28/06/22 [REDACTED]

Tuesday (school) night DJ set with MC. Loud and intrusive in homes and gardens. Expletive and language from MC music in homes, gardens, and children's bedrooms. (See video attachment) please note that my phone does not pick up on the excessive bass.

09/07/22 [REDACTED]

Arrived home with family at 9pm. Front of house had strong smell of cannabis as men were leaving pub to sit the bench opposite pub on Green to smoke weed then return to pub.

The pub had all its back windows and bi folds open with sound system and disco lights flashing against house. Bass was so loud that unable to watch TV let alone thing of opening windows on hot night. My children cannot sleep due to sound in house.

Bass, lights and antisocial behaviour continues to get worse past. Music until midnight.

People still shouting and singing at back of pub until 00:20 in the morning.

Again please note that the associated video does not show the bass as poor recording on smart phone and the flickers are the disco lights.

What changes to the licence I believe to be necessary to protect our lawful right to enjoy the quiet enjoyment of our homes.

1. Any music or commentary generated during general entertainment events shall not be audible at the perimeter of the premises with neighbouring residential properties.
2. The Licence Holder or his representative shall, during any such entertainment, conduct regular assessments of the noise coming from the premises on every occasion the premises are used for regulated entertainment, and shall take steps to reduce the level of noise where it is likely to cause a disturbance to local residents.
3. A written record shall be made of those assessments in a logbook kept for the purpose and shall include the time and date of checks, the person making them and the results, including any remedial action. Such records shall be available for inspection upon demand by an Authorised Officer of the Responsible Authority for Environmental Health matters.
4. All windows and doors to the licensed premises shall not be fixed open during all times Regulated Entertainment is taking place and shall not be left open at any thereafter until the close of business of that licensed session - save for access and egress.

5. Speakers are to be kept within the premises and are not to be positioned near to openings such as doors and windows.

6. No live or recorded music is to be played in the garden area.

7. Clear legible notices shall be erected on the licensed premises requesting patrons and staff to keep noise to a minimum and to respect local resident's privacy when entering or leaving the licensed premises and the area.

8. A zero tolerance towards antisocial behaviour will be enforced at all times. Drunkenness on the premises, in public and violent antisocial behaviour will not be tolerated. All staff employed at the premises are to undergo training in dealing with incidents of antisocial behaviour. Details of training provided shall be made available for inspection by an authorized officer of South Bucks District Council.

9. The back gardens shall be closed by 10pm daily and no customers will be permitted to remain in that area after that time.

10. A pub watch policy be implemented with accordance with other licenced premises around the Green such as The Red Lion and the Working Men's Club with barred from one, bared from all. To stop antisocial behaviour moving around the Green.

11. Bottling up into bins should not happen between the hours of 21.00 to 08.00 hours.

12. The back gardens shall be closed by 10pm daily and no customers will be permitted to remain in that area after that time.

When I bought my house, next door to Grays Inn, (formally The Queen and Albert) in 2010 (nearly 12 years ago) I fully accepted that there would be some noise from the beer garden and generally there have not been many issues that have negatively affected the enjoyment of my home, but the developments of the past 2 years have become far in excess of what I believe to be acceptable. The current licence holders are the third in that time. I am not the bloke that bought a house next to a pub and is now moaning about it. In this submission, although there have been countless times over the last 2 years when music has been extremely intrusive, I have mainly concentrated on the more recent events as I am more concerned about where we are now and how this moves forward. All the videos were taken on a standard iPhone, please follow the links so you can appreciate the reality of the situation.

Grays Inn is surrounded on three sides by residential properties and there is only one other commercial property on this side of The Green.

In the summer of 2020, as the country began to come out of lockdown and the pub was able to open its garden, occasional live music was introduced. This was extremely intrusive, (video 1-2) so with the agreement of neighbouring residents and the pub I organised a visit from Mr Goodbun (Bucks Council) where we played music in the pub garden then visited the gardens of neighbouring properties, we talked about the noise nuisance and ways it could be lessened he also advised that a Noise Management Plan should be completed. We also set up a WhatsApp group to allow easier communication.

There were several more events in the autumn which were equally intrusive.

In the spring of 2021, once again music began to be played in the garden and exterior speakers were fitted, this became unbearable. I arranged a meeting with Mrs Wilson and Mr Potyka to see if we could come to an amicable resolution prior to submitting a formal noise nuisance complaint.

It was agreed that they would not play music in the garden, that the speakers would be removed and that there would be a maximum of 6 events a year where music may be heard in the garden.

This agreement has loosely worked until the beginning of this year, but since then there have been many more frequent music events.

On 19th March I asked (via the WhatsApp group) for some indication of what the pub's plans were since it was fairly obvious the agreement from 2021 was not being followed. Following many more events and many more complaints to the pub from residents, offers of meetings that were never arranged, being told there wasn't music in the beer garden when speakers were set up pointing directly out of the back windows and music so intrusive that I felt unable to use my garden, on 7th June the pub outlined their plans for music and events

Evening,

Re: Events/Live Music.

Indoors - I don't believe we agreed a limit. We will have private events i.e. birthday party, wedding reception.

These private events will generally have live music.

We will have our own live music for normal patrons.

Doors and Windows will be closed from 9pm and music will go off by 11.15pm. We will monitor noise levels.

Outdoor - these won't be very often (less than 6 per year). We had no choice before due to Covid but now the majority will be indoors. When we do have Live Music outdoors this will be until 10pm on a weekend ONLY. Generally will be an acoustic singer...unlikely to be a band/dj. We don't have anything planned as yet.

We would rather play indoors so we can play to the whole pub but with the sound significantly cushioned outside and we can close doors/windows at a reasonable time.

Regards,

Graham and Rachel -Whatsapp message 7th June

On 11th June there was a private party with a DJ when music was still disturbing us inside the house until 23.45

On 12th June we received a response to complaints

...The volume and timings of music was reasonable in terms of our licence. I was only mindful of the volume and time in terms of fulfilling a gesture of goodwill.

I sent a courtesy message to warn of the event and gave some timings. Okay, we went over them slightly but we broke no agreement / law. I'm merely trying to juggle the expectations of customers against pleasing neighbours living so close. In general, we get so many complaints about how early we do last orders and close the Pub I think thats a good gauge how considerate and respectful we are. We generally hold an event like last night ie til midnight, once a fortnight on a weekend..I think thats more than reasonable for a Pub.

On 17th June there was an event with a DJ again with a speaker set up in the back windows,

17th June 2022 19.5



17th June 2022 22.57



I contacted the pub at around 20.00 to ask what they could do about it and had the response

Ive been checking. Gardens very chilled.

Customers are quiet. Volume and type of music is bordering on background.

I don't consider this level of intrusion to be background.

Later in the evening there were stones thrown at birds that hit a neighbouring property, antisocial behaviour, including singing/shouting at around 23.00 and people still outside the pub at 01.30 After more complaints on 18th June we received another response

there were stones thrown at birds that hit a neighbouring property, antisocial behaviour, including singing/shouting at around 23.00 and people still outside the pub at 01.30 After more complaints on 18th June we received another response

Rachel and I have chatted and the best we can compromise is live music once a fortnight and the noise level when played into the garden in summer (we HAVE to have some form of entertainment to be successful) we will get to a low level. I think it will be impossible for Bruce's garden to have complete silence just because of the proximity. I think its reasonable from a Pub in summer with a beer garden that you will naturally hear the hub

of music and chat. Also your courtyard must deflect/trap the sound and wind direction will play a factor. Complete minefield for us. I can promise though that the music will be lower going forward.

On 28th June (Tuesday) there was another party with a DJ - again back windows open, after more complaints the windows were closed at around 20.00 but the difference was negligible and far from 'hub of music and chat' and the level of nuisance and intrusion is far from acceptable.

Tuesday 28th June 19.43

Tuesday 28th June 20.24
After windows were closed

Tuesday 28th June 22.09



On 1st July there was a live music event, and again 9th July a 9hr barbeque and music we went out but when we got home at around 23.15 the music was still extremely intrusive audible inside the house and continued til around 23.40 with noise, shouting and cheering etc til gone midnight.

9th July 2022 23.29



Since 8th April (13 weeks) there have been in excess of 17 occasions when music has been played into the garden and at most times made it impossible to stay outside, there are also rooms in the house that music can clearly be heard.

The events will often start in the afternoon and then go late into the night on 11th June for example music was still playing and audible inside our house after 23.45.

Alongside this there have been of issues with clients leaving - excessive singing, shouting, throwing of bottles etc often til after midnight (21st May, 11th June)

Neighbours have been reluctant to ask for a license review but now after years of trying to engage with the pub and on the face of it the pub appear to be trying, nothing really changes and the same issues keep coming back, getting worse and more regular so we feel that we have no option, particularly since Grays Inn are clearly intending more of these events, taking their main gauge of being responsible by what their clients would like and feel it is reasonable that neighbouring properties should expect this level of noise nuisance and compromise of the peaceful enjoyment of their homes.

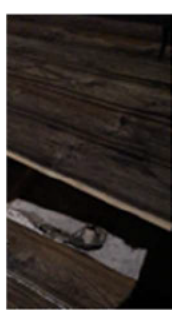
The license for this property has not been reviewed for many years, certainly not since the rebuilding (2014) and development of the function room into a regular music venue (since 2020) which during the summer months includes the garden. I believe that the review should place conditions on the license that recognise its location in both a residential and conservation area, to protect the neighbouring properties from noise nuisance and antisocial behaviour and bring it in line with similarly located licensed premises in the area.

Since the function room was rebuilt and music began to be played in it, the music has been audible in our garden and if there is a band playing often in the house as well. As part of the license review I would like to see a requirement for additional acoustic insulation installed in the function room with particular attention to the glazed partition linking the function room to the original building. And that when there is any music all doors and windows are kept closed except for access and egress also that any speakers should not be positioned near doors and windows.

Since Grays Inn has made the decision to have music playing in the garden the noise nuisance has been intolerable - we cannot use our garden without being extremely disturbed by the music and the response from the pub is that they feel they need to have music to be successful and that it is reasonable that we should expect and accept it. I do not accept that the peaceful enjoyment of my home, garden and those of my neighbours should be compromised to facilitate a business model of music events. As part of this review, given that the pub is surrounded on 3 sides by residential properties, I would like to see a condition that any music or commentary generated during entertainment events shall not be audible at the perimeter of the premises with neighbouring residential properties.

Since Grays Inn has become more popular for music events, parties etc there has been a much increased problem with antisocial behaviour, late night singing, chanting, shouting, swearing, throwing of bottles etc in the garden during opening hours and in front of the pub afterwards -often until past midnight. As part of the review I would like to see this addressed, and perhaps joining the other licensed premises around The Green in becoming an active member of Pubwatch.

V1 15th August 2020 21.00 [REDACTED]	V2 30th August 2020 16.49 [REDACTED]	8th May 2022 23.27 [REDACTED]
_____	_____	_____



2nd May 2022

16.10

16.19

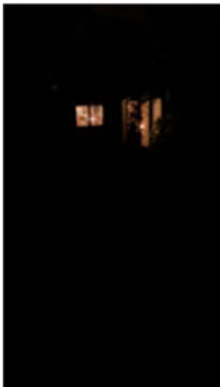
17.27



21st May 2022- 22.09



2nd June 2022 - 17.59



Brian Whittal

From: rachael hill [REDACTED]
Sent: 14 July 2022 15:53
To: Licensing WYC
Subject: [EXTERNAL] Gray's Inn Review

Categories: Brian

Some people who received this message don't often get email from rachaelchildcare@gmail.com. [Learn why this is important](#)

The Licensing Manager,

Buckinghamshire Council

14/07/2022

RE: Gray's Inn, Wooburn Green.

As long term Wooburn residents, we are saddened to see that the license for Gray's Inn is under review. We would like to oppose this attempt to alter the license.

Gray's Inn offers a pleasant, accessible, and inclusive environment for local residents. It has established itself as an integral part of the local community—hosting the Resident's Association's Santa's Grotto, for example. The premises are kept to a very high standard, with much recent investment and improvement under the current owners. It is a popular venue for community events, and for functions such as weddings and birthdays.

The Inn is an essential part of the character and charm of the local area, which has lost many pubs including The Red Cow (formerly on the Green, now a house), The Rose and Crown, The Firefly, The Mason's, The Heart in Hand, The Mother Redcap, and more. The local 'Working Men's Club' also reached the end of its lease last year, with its future now uncertain. As such, the continued survival of Gray's Inn is important to the people of Wooburn Green and its surrounding villages.

Gray's Inn has worked hard to stay open over recent years, especially in light of the recent Covid-19 restrictions, through initiatives including selling takeaway coffees and breakfasts from a converted horsebox on the pub property.

We are aware that some near neighbours of the pub have continually complained about 'issues' including: the smell of cooking bacon from the horsebox, cooking smells from the kitchen, and noise from the pub and its garden. Bizarrely, one neighbour even blamed the pub for the after-effects of a Saharan dust cloud.

Gray's Inn tries hard to accommodate its neighbours. For example: it ceased using the horsebox despite its popularity, sound levels and live music volumes are kept low, windows are kept closed at night to prevent sound from spreading. Any events held at the pub finish early: for instance, Jubilee celebrations finished at 10pm to prevent complaints. These are hardly concerts or festivals. Indeed, the owners of Gray's Inn finish events earlier, and close the pub earlier, than their current license allows specifically to placate their neighbours. We have witnessed bemused customers asking why music is played so quietly, and why the pub closes so early.

Everybody, of course, is entitled to enjoy their home in peace. Nonetheless, we cannot comprehend how Gray's Inn, in any way, prevents its neighbours from doing so. It seems, sadly, that some individuals are unappeasable: they lament Gray's Inn's very existence (or perhaps their own choice to move adjacent to a pub) and are now attempting to alter its license so as to reduce its viability as a business. It is imperative, for the good of the village and community as a whole, that they are prevented from succeeding.

Yours faithfully,

Mr Jonathan Hill, [REDACTED] Wooburn Green

Brian Whittal

From: PHILIP ODDS [REDACTED]
Sent: 18 July 2022 06:58
To: Licensing WYC
Subject: [EXTERNAL] Gray's Inn HP10 0EJ

Follow Up Flag: Follow up
Flag Status: Completed

Categories: Brian

Some people who received this message don't often get email from phil.odds@btinternet.com. [Learn why this is important](#)

Dear Sirs,

I feel I must write in support of Gray's Inn, regarding it's License review.

The pub has been on the Green since the 19th century, providing a valuable resource for the community, enabling residents to meet up in a convivial atmosphere. Any change to they're license, especially in the current financial climate will make the success of this local amenity much more precarious, at a time when we are losing pubs at an alarming rate.

The pub has been a feature of the Green for many years longer than any resident which begs the question. What were new residents expecting when they chose to move next to / near a pub? Please look favourably on this valuable local amenity .

Yours Faithfully

Philip Odds
Wooburn resident

Brian Whittal

From: Dick Stockford [REDACTED]
Sent: 15 July 2022 11:16
To: Brian Whittal
Subject: [EXTERNAL] Licence Review Ref 22/00550 Greys Inn. Wooburn Green.

You don't often get email from dick_stockford@hotmail.co.uk. [Learn why this is important](#)

Dear Mr Whittle,

I write to you in support of my neighbour Tim Blewett.

I am an older gentleman and whilst the sound from Greys Inn does not disturb me that much I can understand how the gardens adjacent to the pub must suffer constantly from the music and loud voices that emanate from the pubs garden.

I understand they have repeatedly asked to turn the sound down but have had very little response.

I very much hope you will give consideration to my neighbours having listened to their grievance.

I would also hope that 'The quiet and peaceful enjoyment of our gardens' is not asking too much.

Yours Sincerely.

Richard Stockford. [REDACTED]

Brian Whittal

From: rebecca cannon [REDACTED]
Sent: 14 July 2022 18:56
To: Licensing WYC
Subject: [EXTERNAL] Grays Inn License Review Wooburn Green

Categories: Brian

[Some people who received this message don't often get email from [REDACTED]. Learn why this is important at <https://aka.ms/LearnAboutSenderIdentification>]

To The Licensing Manager

My name is Mrs Rebecca Cannon and I am very saddened to hear that there is a license review for The Grays Inn.

I am 63 years old and have lived in Wooburn Green for most of my life and was actually born along Holtspur Avenue. I know times change but there is hardly a pub left in the village now. I have been to The Grays Inn on many occasions and ordered food (which is highly recommended!) . During the week the pub closes early and also does at the weekend because of one or two of the neighbouring properties.

As and when the pub does have music playing, it is always inside and you can hardly hear it outside. I find it unbelievable that the neighbours complain, as you'd get more noise living next door to a grave yard! I have also never witnessed any rowdy behaviour from any other customers visiting the Grays Inn so am a bit mythed as to how the neighbours have and grounds to make complaints. Furthermore, perhaps the neighbours should have taken the local ambience into consideration when making the decision to purchase a property next door to a pub. If they were looking for peace and quiet, perhaps they'd have been better off moving somewhere a little more rural and isolated.

Why are so few able to ruin it for so many? This sadly that seems to be the case nowadays! It is a lovely pub that you feel safe visiting, be it on your own, or with friends or family.

I hope you can take the thoughts of myself and our local community into consideration as there are many locals that are upset to see the pub is having its license reviewed. The village needs places like the grays inn where we can all go and enjoy ourselves.

Regards
Mrs Rebecca Cannon
[REDACTED]
Wooburn Green,
HP10 [REDACTED]

Sent from my iPhone